

# Concord City News

THE NEWSLETTER FOR THE CITY OF CONCORD

Spring 2009

## News Corner

### Stimulus funds for Concord

The City is expecting approximately \$1.7 million in federal stimulus funding that will be used for repairs to the section of Clayton Road between Market Street and Oakland Avenue, as well as several other Clayton Road intersections. Work is likely to begin this summer. Stay tuned for additional information in the next issue of *City News*.

### Spring Cleaning

Remove small weeds now to avoid excessive weeds later in the year. Recycle grass clippings, leaves, weeds and yard trimmings by placing them in the greenwaste toter for convenient disposal. If grass and weeds are taller than eight inches in height, residents could be cited.

### Video Streaming

A new feature on the City's website allows users to view the City's cable TV channel online. Board, Commission and City Council meetings and local events televised on the channel can now be viewed in real time from any computer with Internet access. Previous City Council meetings are also online. Visit [www.cityofconcord.org](http://www.cityofconcord.org).



*Multiple public workshops were held to develop a Preferred Reuse Plan for the Concord Naval Weapons Station*

## We've finally got a Preferred Reuse Plan — What happens next?

The City reached a major milestone in January in the multi-year process to plan for the reuse of the Concord Naval Weapons Station. The City Council designated the Clustered Villages Alternative as the Preferred Reuse Plan for the site.

The 5,028-acre property was approved for closure by the Navy in 2006, which triggered a three-phase public planning process to create a blueprint for its future use.

During Phase I of the planning process in 2006, the public was invited to contribute ideas for the property's reuse. Goals and Guiding Principles were developed from public input. During the last two years as part of Phase II of the Reuse Project, the general public and the Community Advisory

Committee (CAC) assisted the City Council in transferring the ideas from comment sheets to actual land use plans. This was accomplished through a series of planning workshops and over 36 public meetings.

In 2009, the City and the Navy will begin Phase III of the project. Over the next year to 18 months, the City will refine the preferred Clustered Villages plan, finalize environmental review, commence amendment of the General Plan and complete its review of Public Benefit Conveyance (PBC) applications. This will help start the entitlement process for the site and set the stage for negotiations with the Navy in preparation for actual transfer of the base. However, development of the site is still several years away.

See **Reuse** page 2

## Reuse from page 1

While Concord and the nation face historic financial challenges, the reuse of the Concord Naval Weapons Station in coming years is a bright point in Concord's future. By the time the transfer occurs and actual development plans receive approvals from the City, the economy is expected to stabilize and recover. As Phase III comes to a close, Concord will be well-positioned to take advantage of the economic turn-around.

### Next steps

While the confirmation of the Clustered Villages as the Preferred Alternative is a major milestone in the process, many more steps are necessary before the community will see any construction on the property.

As can be seen on the graphic below, the City and the Navy both have substantial activities to complete before the property can be transferred for other use. The process to date has been one of transparency, and during the next year to 18 months there

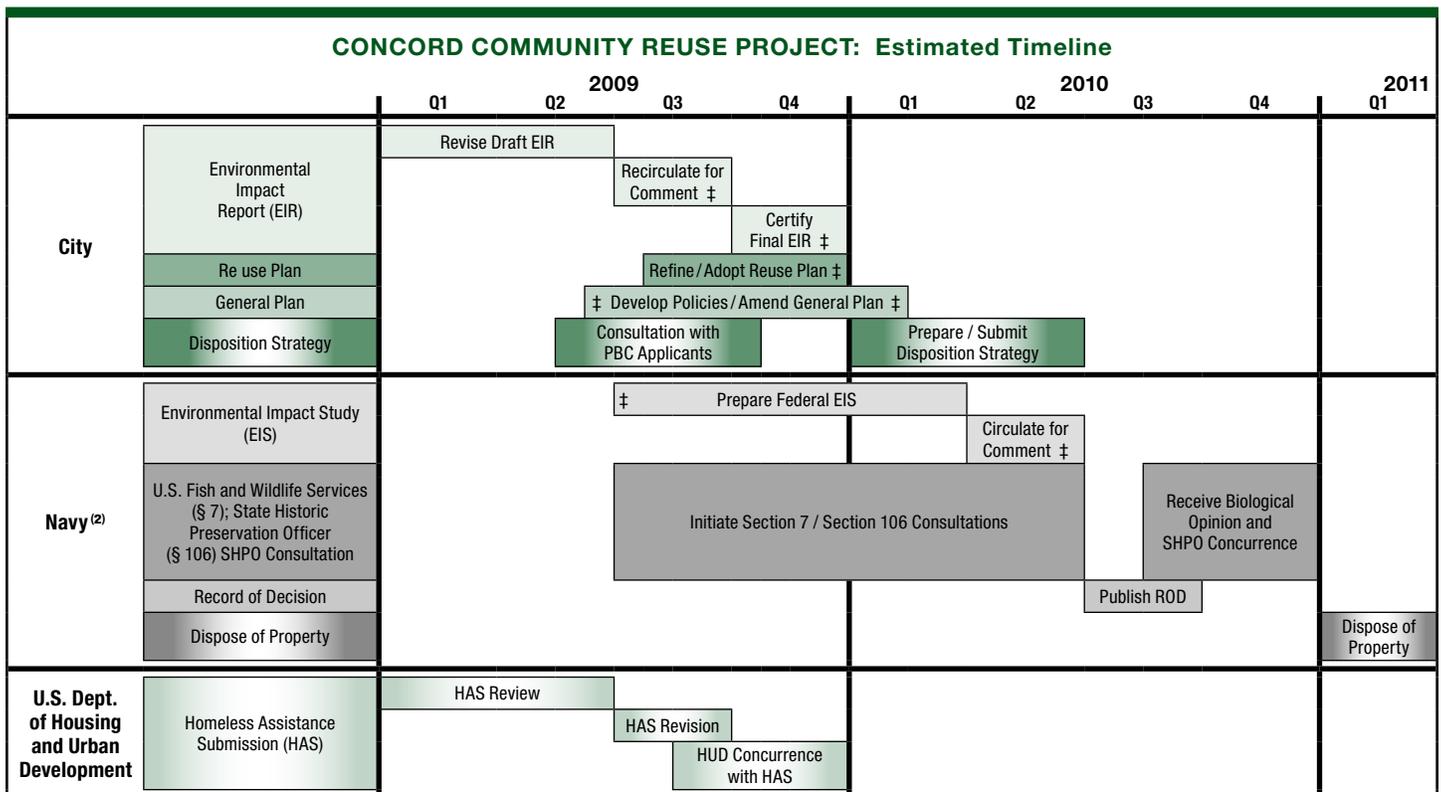
will be many opportunities for the public to provide comment.

In January, the City formally submitted its Preferred Reuse Plan Alternative to the Navy and the Homeless Assistance Plan to the Department of Housing and Urban Development (HUD), as required by base closure law. Concord's Homeless Assistance Plan was negotiated with a number of local homeless service providers.

The submission allows the Navy to proceed with federal environmental review under the National Environmental Policy Act (NEPA) as required prior to the sale or transfer of the property. The Navy has not set a date for issuing a Notice of Intent to prepare an environmental impact statement (EIS). The Navy has indicated that it may release an NOI as soon as it has a preliminary acceptance from HUD on the homeless assistance submission. Dates and locations for Public Scoping meetings for the EIS would be announced in the NOI. The Navy would have one year to complete its EIS from the date of the NOI being published in the Federal Register.

During the EIS preparation, the Navy has two other primary tasks to complete. As a Federal agency and the property owner, it must complete a consultation with both the U.S. Fish and Wildlife Service (USF&WS), under Section 7 of the Endangered Species Act, and the State Historic Preservation Officer (SHPO), under Section 106 of the National Historic Preservation Act (for prehistoric and historic resources). These consultations will lead to issuance of a Biological Opinion by the USF&WS and a Letter of Concurrence from the SHPO.

While the Navy is completing its work, the City has its own set of tasks to complete. The primary City actions are to comply with the California Environmental Quality Act, adopt a final reuse plan, and amend the General Plan to include the adopted reuse plan and prepare and submit a plan for disposal of the property. With the exception of the last action, all of the tasks above will have extensive public input components. Notices for public meetings and opportunities for public comment will be



NOTES: (1) ‡ – Indicates opportunity for formal public comment.

(2) These are general estimated timelines developed by the City based on BRAC regulation and typical consultation timelines. The Navy has not published a schedule for its work program.



*A lone water storage rail car sits on the tracks at the Concord Naval Weapons Station. The City's Reuse Plan is expected to enhance the future economic development potential for the region*

posted on the City website, noticed in local newspapers and announced through the City's electronic e-blast system. The Draft Environmental Impact Report (DEIR) with additional analysis on the Clustered Villages Alternative will be circulated for public comment in early summer.

Only after the DEIR is certified can the City Council officially adopt the Clustered Villages alternative as the Reuse Plan. The DEIR would also support the next step of amending the City's General Plan. The General Plan is the blueprint for all development within the City.

### Preparing a Disposition Plan

In 2009-2010, City Council will develop a Preferred Disposition Plan, which is a recommendation to the Navy about how the property should be prepared for sale or transferred from the Navy to private and/or public entities. This will include consultations with Public Benefit Conveyance applicants.

The Clustered Villages Alternative includes plans for homes, commercial and office buildings, retail space, educational facilities, parks, playgrounds, open space, a public safety training center, a youth sports

complex, a variety of public amenities and all of the infrastructure such as roads and power sources necessary to support development. Some of the property may be transferred from the Navy to non-profit organizations, some may be sold to developers and some may even be transferred to the City.

Once the Preferred Disposition Plan is approved by the City Council, negotiations with the Navy will begin to finalize the transfer process. The Navy may then begin with the sale or transfer of the property. All projects subsequently developed on the property will go through the City's standard review process involving the Planning Commission, Design Review Board and City Council.

### Tracking the Process

Residents are encouraged to continue to provide input to the City Council as the process moves forward and as aspects of the project continue to come before the City Council. Specifically, the public will have the opportunity to provide formal comment at several points, including:

- Comment on the recirculated Draft EIR
- City Council certification of the Final EIR in late summer/early fall
- City Council adoption of the Reuse Plan in late summer/early fall
- The scoping session to be held by the Navy at the start of preparation of federal environmental review
- City Council and Planning Commission meetings regarding amendment of the City's General Plan to incorporate the Reuse Plan, and
- As part of federal environmental review, the Navy is required to solicit public comment regarding its impact findings and proposed mitigation

See the timeline graphic on page 2 for specific comment periods. For more information or to sign up to receive e-blast notifications, visit [www.concordreuseproject.org](http://www.concordreuseproject.org) or contact the Reuse Project Office, 671-3001. ♦

## What you should know about the new RV Storage Ordinance

In December of last year, the City Council adopted a new Recreational Vehicle Storage Ordinance. Under the ordinance, RVs are no longer allowed to be stored or parked in the front area of residential property, but may be stored or parked in a side or back yard on a paved or gravel surface behind a six-foot opaque fence.

A 'grandfather' clause in the new ordinance allows residents who currently park RVs in the front of their property to obtain a permit that will allow them to continue this practice until they no longer live at the residence.

Permit applications are now available, and will be available until January 5, 2010. After that date, residents who do not have a permit will not be able to lawfully store or park an RV in the front area of their property. The permit only applies to the RV and property listed on the permit and is not transferable. When the registered owner moves from the property, the permit is no longer valid and no new permits will be issued.

Applications are available for a one-time, non-refundable fee of \$80. They may be obtained at the Permit Center, 1950 Parkside Dr., or by mail by calling 671-3075.

Upon receipt of the application and fee, staff will review the application and conduct a site inspection to determine eligibility. If approved, an RV Storage Permit will be returned by mail.

For more information, contact Curt Michael, Neighborhood Services Supervisor at 671-3117.

# City Council addresses budget shortfall

The City Council is faced with the toughest budget challenge in Concord's history. Never before have all sources of the City's General Fund revenue been threatened as they are today. In past fiscally stringent times, one revenue source might see a reduction, but this is the first time that virtually all sources have declined.

Concord is widely recognized as one of the most fiscally responsible cities in the Bay Area. Each year, the City Council must approve a balanced ten-year budget.

In preparing the budget last year, the City Council anticipated an economic slowdown and factored a \$4.1 million reduction in revenues into the Ten-Year Plan. The budget was balanced through expenditure reductions or revenue enhancements of \$1.4 million, and use of \$1.8 million in reserves. This was the first time in more than 10 years that reserves were needed to balance the budget.

In the Ten-Year Plan, it was anticipated that as the economy improved, the City would be able to replenish the reserves and continue growth as has been the case in the past. The current recession, though, is deeper and more far-reaching than anyone anticipated.

## What is the problem?

Sales tax and property tax make up two-thirds of the City's General Fund revenue. Sales tax contributes 37 percent and property tax contributes 29 percent. Overall General Fund revenue is projected to shrink by \$7.2 million for the current fiscal year and an additional \$10.9 million next fiscal year. Although Concord is in much better shape than many cities because it has built up a prudent 30 percent reserve, even that margin of safety is not enough in this economic environment. Relying only on reserves to solve the budget problem would mean the City would run out of money in three years if the economy does not rebound.

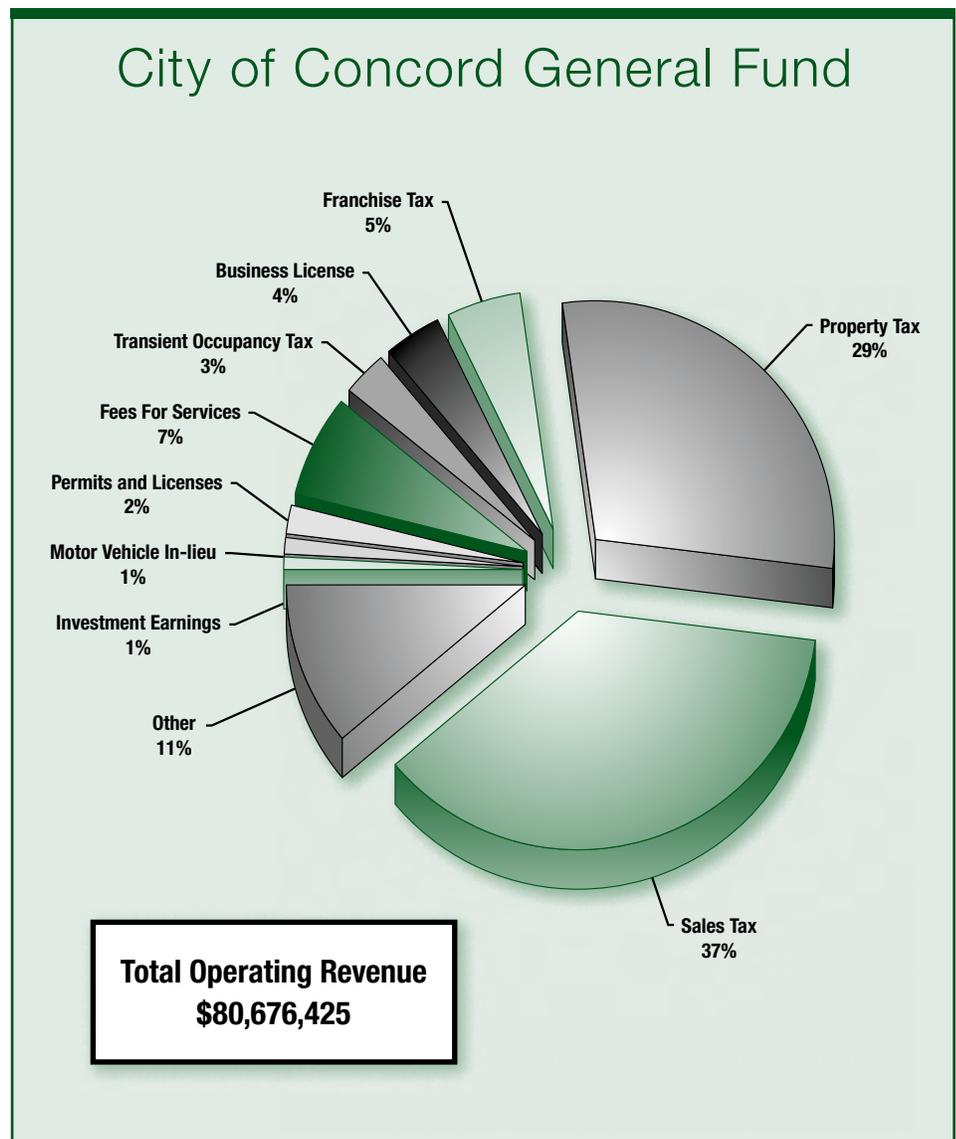
## What have we done in the past?

In the early '90s, the City experienced a similar but less severe budget downturn. Projections revealed that in a few short years the City's expenses would outstrip revenues, resulting in a significant deficit. This motivated the City Council to take serious action and put Concord's financial house in order.

In 1995, the Council adopted Ten Year Financial Planning, a tool to improve the City's financial stability and produce a balanced ten-year budget. The plan forecasts expenditures and revenues over a ten-year

period, mandates contingency reserves to cover revenue contractions in slow years and adds maintenance and operating costs to all new projects to assure that they will be affordable in the future.

Ten-Year Financial Planning allows the City to look ahead and better understand how the funding decisions made today will impact the budget in future years. As a result, the City has been able to fund a number of projects in recent years including the Concord Senior Citizen Center, renovation of Concord Community Pool, the Concord Skatepark and numerous parks



and playground projects. Operations and maintenance funding for all new projects as well as existing facilities is included in the Ten Year Plan.

During a more recent economic downturn in 2003, the City resolved a \$2.5 million deficit in FY 2004-05 and FY 2005-06 through an attrition plan that eliminated 31 positions and reduced operating expenditures by approximately \$1 million. By the end of the 2006-07 fiscal year, the shortfall was eliminated.

**What are we doing now?**

Concord’s budget problem has two parts – the immediate need to cut \$7.2 million from this fiscal year’s budget and the need to reduce next year’s budget by \$10.9 million.

In February, the City Council approved a plan to put the brakes on the budget slide. The plan calls for \$4 million in immediate spending reductions and use of an additional \$3.2 million in reserves to balance the budget for this fiscal year, which ends June 30. Reductions include freezing or eliminating vacant, contract and part-time positions, and reducing operational and program spending.

In planning for next fiscal year, which runs from July 1, 2009 to June 30, 2010, the City Council will look at additional reductions and use of reserves over the next three years to fill the \$10.9 million gap. The goal in revising the budget is to manage the challenge in ways that least impact delivery of services to residents and businesses.

The City is actively examining every aspect of the way it does business to determine where additional savings or increased revenues might be found. The City Manager is utilizing one of the City’s greatest assets, its employees, to help solve the problem. In December, he appointed a 23-member Task Force on Budget Stability. Over 1,200 suggestions were submitted to the Task Force, where they were categorized, researched and evaluated. Those that will result in significant savings are being forwarded to the City Council for review during the upcoming budget process.

**Use of Reserves**

Concord’s Ten Year Plan assumes a 10 percent operating contingency and a 20 percent reserve fund, or a total 30 percent reserve. This more than adequate reserve was put in place to assist the City in the event of a budget crisis of the magnitude we are facing today. It gives the City some leeway in solving its budget challenge. Over the next several years, the reserve will be reduced to 15 percent to free up the funding needed to preserve City services. A 15 percent reserve is adequate for a city of Concord’s size. As the crisis passes, the

City will revert back to carrying a 30 percent reserve in the Ten Year Plan.

**How to learn more**

Residents are encouraged to participate in the upcoming Budget Workshops in April or May. Two public hearings will also be held in June. Budget information is available on the City website, [www.cityofconcord.org](http://www.cityofconcord.org). From the home page, select the Budget Update item from the News and Events box. The Budget Workshop and Budget Hearings will be televised on Concord Cable TV channels 28 and 29. ♦



**2009 Summer Camps For All Ages**

- Family Camp • June 14 – Aug. 1
- Youth & Teen Camp • June 20 – Aug. 1
- Basketball Camp • June 14 – 20

**Family Camp – Best Vacation Value Around**

*Prices based on a four-night stay for family of four*

| Disneyland       | Yosemite         | Camp Concord – Family Camp  |
|------------------|------------------|---|
| \$1,692          | \$1,316          | <b>\$876</b>  |
| Vacation Package | Vacation Package | <b>Vacation Package PLUS:</b> Delicious meals, campfires, beach luau, kids programs, adult happy hour, Lake Tahoe and Stateline nearby. |



Youth, Teen & Family Camping Since 1967

[www.camconcord.org](http://www.camconcord.org)

(925) 671-3273



## Plan to visit Kitakami, Japan with Sister City delegation

The Sister City program between Concord and Kitakami, Japan celebrates its 35th anniversary this year. The two cities alternate visits every five years. In 2004, a delegation of 46 city officials and Japanese citizens visited Concord to celebrate the 30th anniversary. This year, a delegation from Concord will visit Kitakami.

The program began in 1974 when two cable TV executives meet at a conference. Court Kirkeeng of Concord and Dr. Zenji Katagata of Kitakami persuaded leaders from their respective cities to create a Sister City relationship between Concord and Kitakami.

A non-profit organization called the Concord Ambassadors was founded to support the program. Members of the organization raise funds, coordinate the exchange visits with Kitakami and arrange home stays and activities for the Kitakami delegation during visits to Concord.

Kitakami is located in the upper northeast area of Japan in the Iwate Prefecture



*Cherry blossoms in Kitakami, Japan*

and has a population of approximately 91,000. The city offers many tourist attractions such as cherry blossoms in Tenshochi Park, the Geto Hot Spring, the Oni museum, Michinoku Folklore Village, the Museum of Contemporary Poetry (the only center of its kind in Japan) and a number of cultural festivals. Kitakami also has an active economy based on technology, industrial parks and agriculture.

The Concord Ambassadors have announced plans for the upcoming exchange visit, planned for October 2 to 12. Interested residents are invited to sign up for the trip. City funds are not used to sponsor the trip so elected officials and delegates are required to pay their own way.

The delegation will leave from the San Francisco airport and fly to Tokyo. The group will have two days of sightseeing in the Kyoto/Nara area before traveling by train to Hakone, near Mt. Fuji and on to Sendai and Matsushima Bay before arriving in Kitakami.

Concord's Sister City will roll out the red carpet for the delegation during its three-day stay. Home stays are available with Japanese families so delegates can experience Japanese culture. Sightseeing, tours and a formal banquet are planned.

Pricing for the trip is now being finalized. For more information, visit [www.concordambassadors.org](http://www.concordambassadors.org) or contact coordinator Mary Rae Lehman, 671-3495. ♦

## Keeping sidewalks clear is everyone's responsibility

Concord places a high priority on keeping its residents safe. There are several City-funded programs that correct issues related to sidewalk safety, accessibility and repair. Additionally, there are several Municipal Codes that address a resident's responsibility to take action to ensure that the public right-of-way is free from any type of obstruction.

It is important to note that when something is obstructing the sidewalk, it forces pedestrians to use an alternative path, usually resulting in pedestrians walking in the street. These obstructions create a serious life-safety issue and are a high-priority enforcement item for the City.

Concord Municipal Code section 62-32 regulates obstructions created by landscaping. This section states that it is the resident's responsibility to ensure that trees and shrubbery which overhang onto streets and sidewalks are kept trimmed so as to not impede traffic or pedestrians. All overhanging trees/shrubbery must be trimmed to a height at least 12 feet above the street and gutter, at least 8 feet above the entire sidewalk, and at least 16 feet above the street and gutter along bus routes. Rose bushes overhanging a sidewalk not only create an obstruction but can cause injury to pedestrians.

Concord Municipal Code section 90-32 regulates obstructions created by debris. This section prohibits placement

of anything that obstructs the free use or passage of any street, way, or sidewalk.

To view these, and other, provisions of the Concord Municipal Code visit the City of Concord website, [www.cityofconcord.org](http://www.cityofconcord.org). Follow the link titled "Living in Concord" to view the "Neighborhoods" page.

It is everyone's responsibility to make sure that the areas of the city used by travelers are always available for everyone's safe use.

To report a right-of-way obstruction, contact the Neighborhood Services Division at 671-3075 Monday through Friday, 8:00 a.m. to 5:00 p.m. or after hours at 671-3282 or send an email to [cleanup@ci.concord.ca.us](mailto:cleanup@ci.concord.ca.us).

# Concord police supports community blood donor days

By  
Margaret Romiti  
Volunteer and  
Emergency Services  
Coordinator



The American Red Cross has designated April 13 to 20 as Concord Police Blood Donor Days. City employees and the Concord community are encouraged to participate.

For as long as the Red Cross has promoted blood drives, the motto has been “Save a Life – Give Blood.” While this may sound trite, consider this. Every minute of every day, someone, somewhere, needs blood. That blood can only come from a volunteer donor. There is no substitute. Currently, only 3 out of every 10 people in America donate blood.

Blood is needed for a host of reasons: vehicle and equipment accidents, falls, and other emergencies. But this is just the tip of the iceberg. Millions of people suffer from blood diseases such as cancer, sickle cell, anemia and other illnesses. These are the ones you don’t hear much about. Some people need regular blood transfusions to live.

So what’s an hour worth to you? In just about an hour you can make a difference between life and death. To be an eligible donor you must be 17 or older, weigh at least 110 pounds, be in good health, and not have donated in the past eight weeks. Being “healthy” can also mean that you are being treated and the condition is under control. Each potential donor’s health history is discussed as part of the donation process before any blood is collected. There is a long list of medical conditions that are

| 10 Reasons to Give Blood |  |
|--------------------------|--|
| 10.                      | You get free juice and cookies               |
| 9.                       | You will weigh one pint less                 |
| 8.                       | It’s easy and convenient                     |
| 7.                       | It’s something you can spare                 |
| 6.                       | Your bandage is your Badge of Honor          |
| 5.                       | You’ll feel good about yourself              |
| 4.                       | You’ll help ensure the blood supply          |
| 3.                       | It’s a gift only one person can give another |
| 2.                       | You will be someone’s hero                   |
| 1.                       | <b><i>It’s the right thing to do</i></b>     |

reviewed, and each donor’s temperature, pulse, blood pressure and blood count are checked.

The Concord Police Donor Days will be held at the Contra Costa Blood Center, 140 Gregory Lane (cross street Cleaveland), Pleasant Hill 94523. Blood Center parking is accessed from Cleaveland. The Blood Center hours are listed in the chart below.

During this week, donors can sign-in using the Police Officer Support sign-in sheet. The idea is to build a “donor days” drive that can be repeated once or twice a year, showing Police Officer and Concord’s support for the local community.

There are many heart-warming stories about those whose lives have been affected by blood donors. Consider the story of Anna Claire.

When Anna Claire was born prematurely, her body wasn’t producing blood on its own. Blood was needed immediately. Fortunately, thanks to compassionate donors, the blood was there, and seven weeks later, Anna Claire was able to go home. Her grandmother says, “We were donors before Anna Claire but never thought it would be a life and death situation for our immediate family.” Today, Anna Claire’s parents are also regular blood donors, grateful for the anonymous donors who saved their daughter’s life.

Your single donation will affect, help, and potentially save the life of up to three patients in local community hospitals.

To schedule an appointment, call 1-800-GIVE-LIFE, and remember to bring a photo-ID. ♦

**CONTRA COSTA BLOOD CENTER**  
To schedule an appointment, call 1-800-GIVE-LIFE.  
*Remember to bring a photo-ID.*

| Day       | Date           | Hours              |
|-----------|----------------|--------------------|
| Monday    | April 13, 2009 | 7 a.m. – 7:30 p.m. |
| Tuesday   | April 14, 2009 | 7 a.m. – 7:30 p.m. |
| Wednesday | April 15, 2009 | 7 a.m. – 7:30 p.m. |
| Thursday  | April 16, 2009 | 7 a.m. – 7:30 p.m. |
| Friday    | April 17, 2009 | 7:30 a.m. – 3 p.m. |
| Saturday  | April 18, 2009 | 7:30 a.m. – 3 p.m. |
| Sunday    | April 19, 2009 | 7:30 a.m. – 3 p.m. |
| Monday    | April 20, 2009 | 7 a.m. – 7:30 p.m. |

# Concord City News

**City of Concord**  
 1950 Parkside Drive MS/01  
 Concord, CA 94519-2578

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|                      |   |
|----------------------|---|
| Laura M. Hoffmeister | Mayor                                     |
| Guy S. Bjerke        | Vice Mayor                                |
| Helen M. Allen       | Councilmember                             |
| Mark A. Peterson     | Councilmember                             |
| William D. Shinn     | Councilmember                             |
|                      |   |
| Mary Rae Lehman      | City Clerk                                |
| Thomas Wentling      | City Treasurer                            |
|                      |   |
| Daniel E. Keen       | City Manager                              |
| Leslye Asera         | Community Relations<br>Manager and Editor |

## Postal Customer

## City Meetings

All meetings are held at Civic Center, 1950 Parkside Dr., unless otherwise noted and are open to the public. Dates are subject to change. For information, visit the website at [www.cityofconcord.org](http://www.cityofconcord.org) (see Civic Center Meetings on the home page), check the meeting notices in the *Contra Costa Times* or call 671-3000.

|   |   |
|---|---|
| City Council                              | First, second, fourth Monday, 6:30 p.m.*                                  |
| Commission on Aging                       | Third Wednesday, 1:30 p.m.<br>Concord Senior Center, 2727 Parkside Circle |
| Community Advisory Committee              | Third Tuesday, 6:30 p.m.  |
| Community Services Commission             | Third Wednesday, 6:30 p.m.<br>City Manager's Conference Room              |
| Design Review Board                       | Second, fourth Thursday, 5:30 p.m.  |
| Human Relations Commission                | Second Tuesday, 7 p.m.*   |
| Parks, Recreation & Open Space Commission | Second Wednesday, 7 p.m.*   |
| Planning Commission                       | First, third Wednesday, 7 p.m.*   |
| Zoning Administrator                      | Second, fourth Wednesday, 9 a.m.  |

\*Broadcast live on Concord Cable TV channel 28 (Comcast) and 29 (Astound), and online at [www.cityofconcord.org](http://www.cityofconcord.org). Past City Council meetings from July 2008 forward are also available online.

## Boards & Commissions

For detailed information about the City's Boards and Commissions visit [www.cityofconcord.org](http://www.cityofconcord.org) or call one of the contact numbers below

|   |          |
|---|----------|
| Board of Appeals                          | 671-3119 |
| Commission on Aging                       | 671-3419 |
| Community Services Commission             | 671-3283 |
| Design Review Board                       | 671-3152 |
| Human Relations Commission                | 671-3327 |
| Parks, Recreation & Open Space Commission | 671-3440 |
| Personnel Board                           | 671-3310 |
| Planning Commission                       | 671-3152 |



## Need an Answer?

**Web site:** .....[www.cityofconcord.org](http://www.cityofconcord.org)  
**Events:** .....[www.concordfirst.org](http://www.concordfirst.org)  
**Classes:** .....[www.concordreg.org](http://www.concordreg.org)  
**E-mail:**..... [cityinfo@ci.concord.ca.us](mailto:cityinfo@ci.concord.ca.us)

|  |                |
|--|----------------|
| Americans with Disabilities Act<br>(ADA) Coordinator ..... | 671-3063       |
| Building .....   | 671-3107       |
| Business Licenses .....                                    | 671-3313       |
| Cable TV   |                |
| Astound Broadband .....                                    | 459-1000       |
| Comcast .....  | 1-800-945-2288 |
| Camp Concord .....   | 671-3273       |
| Centre Concord .....                                       | 671-3466       |
| City Council .....   | 671-3158       |
| Community and Recreation Services                          |                |
| Class registration .....                                   | 671-3404       |
| Concord Community Pool .....                               | 671-3480       |
| Concord Naval Weapons Station                              |                |
| Reuse Project .....  | 671-3001       |
| Downtown Hotline .....                                     | 671-3464       |
| Economic Development .....                                 | 671-3355       |
| Engineering .....  | 671-3361       |
| Flood Zone Inquiries .....                                 | 671-3425       |
| Garbage Collection .....                                   | 682-9113       |
| Graffiti Hotline .....                                     | 671-3080       |
| Housing .....  | 671-3364       |
| Mayor .....  | 671-3158       |
| Neighborhood Services Hotline .....                        | 671-3282       |
| Park Reservations .....                                    | 671-3404       |
| Permit Center .....  | 671-3454       |
| Police and Fire Emergencies .....                          | 911            |
| Police Field Offices                                       |                |
| Northern Office .....                                      | 671-3322       |
| Southern Office .....                                      | 671-3483       |
| Valley Office .....  | 671-3377       |
| Police /Information .....                                  | 671-3220       |
| Pothole Hotline .....                                      | 671-3228       |
| Public Works .....   | 671-3448       |
| Park Maintenance .....                                     | 671-3444       |
| Recreation/Registration .....                              | 671-3404       |
| Recycling .....  | 671-3385       |
| Senior Center .....  | 671-3320       |
| Sewer Problems .....                                       | 671-3099       |
| Shopping Cart Hotline .....                                | 671-5080       |
| Sleep Train Pavilion                                       |                |
| Hotline .....  | 363-5701       |
| Information .....  | 676-8742       |
| Street Light Outages Hotline .....                         | 671-3213       |
| Street Sweeping .....                                      | 671-3448       |
| Street Trees .....   | 671-3444       |
| Traffic Signal Malfunctions .....                          | 671-3132       |
| Willow Pass Center .....                                   | 671-3423       |