

Concord City News

THE NEWSLETTER FOR THE CITY OF CONCORD

Summer 2009

News Corner

Weapons station book

A new publication about the history of Naval Weapons Station Concord is now available from author John Keibel. Entitled "Behind the Barbed Wire," the book, underwritten by the City, includes facts, figures and photographs related to the now-closed military facility. For information, visit www.behindthebarbedwire.com

Aloha time

Hawaiian Fusion, a fundraiser for programs at the Concord Senior Center, is Friday, Sept. 4 at Centre Concord, 5298 Clayton Rd. Enjoy traditional Hawaiian food and entertainment. Tickets are available at the Concord Senior Center, 2727 Parkside Circle, or online at www.cityofconcord.org/hawaiianfusion, or call 671-3320.

Literacy volunteers

The Diablo Valley Literacy Council is looking for volunteers to help non-English speaking adults learn to read, write and speak English. Training will be held this fall at 4000 Clayton Rd. on two Saturday mornings and one weekday evening. For more information or to register, contact Shirley Mattes at 685-3881.

Most City services survive in spite of severe budget cuts

In June, the City Council passed a balanced fiscal year 2009-2010 City budget and 10-Year Financial Plan, which went into effect July 1. The City's fiscal year runs from July 1 through June 30 each year.

The final budget represents many months of work to achieve a balanced budget in the face of the worst recessionary period in the City's history.

Concord has an \$80 million General Fund and faced a \$13.7 million structural budget deficit in January. The General Fund pays for the everyday operation of the City including programs, services and employee salaries and benefits. General Fund revenue comes principally from sales tax and property tax (66%), both of which have experienced and continue to experience double-digit reductions.

In February, the City Council made \$4 million in mid-year spending reductions and approved use of an additional \$1.4 million in reserves to balance the 2008-09 budget for the fiscal year that ended June 30. Reductions included freezing or eliminating vacant, contract and part-time positions, and reducing operational and program spending.

In preparing for the 2009-2010 budget, the City Council approved spreading the \$13.7 million deficit over three years, (\$4 million in 2009-10, \$5 million in FY 2010-11 and \$4.7 million in 2011-12). In addition, the Council decided to use some of the City's reserves to replace lost revenues. In previous years, the budget included a 30% reserve to act as a rainy-day fund. For the next few years, reserves will be



Residential street sweeping will be reduced from twice a month to once a month

budgeted at 15% to free up monies to balance the budget. When the economy recovers, reserves will gradually return to 30%.

Councilmembers made their decisions and balanced the budget by using a "three-legged stool" approach. Each leg of the stool represents one piece of the City's budget reduction strategy:

1. Savings from salary and benefit reductions
2. Savings from early retirements where positions aren't filled
3. Savings from program and operational changes

Reductions related to the first two legs of the stool may not be immediately evident to residents. Employees have accepted pay cuts and benefit reductions. An early retirement plan was offered, and over three dozen em-

Budget from page 1

ployees are in the process of leaving the City. While their valuable service will be missed, the retirements will allow a reorganization in all departments, opening up positions that may be filled by employees whose positions were targeted for layoffs. The organization is in the process of shrinking and reorganizing in order to maximize the use of reduced revenues.

The community will, however, notice some changes as a result of implementing the first leg of the stool, "Savings from program and operational changes." As the size of the City workforce shrinks and revenues continue to fall, some non-essential programs are being reduced or suspended in order to preserve essential services. Some of the most visible changes include:

- City offices will close 13 days during the year, most notably between Christmas and New Year's. Employees will take these days as unpaid furlough days.
- Residential street sweeping will be reduced from twice a month to once a month.
- Police Department field offices in the Valley and Northern Districts will close. Officers assigned to the districts will continue to focus their energies on their assigned areas of the City, but their offices will be moved to the Police Headquarters building on Galindo Street. The Southern District office will remain open.
- City staff serving the Monument Community will be relocated from the Keller House to City offices. As with the field offices, staff will continue their assignments from their new office locations.
- An after-school program at Pine Hollow Middle School will be eliminated.
- Two teen summer programs, 'Counselor in Training' and 'do SOMETHing,' will not be offered in the summer of 2010.

Community Partnerships

Two programs targeted for elimination have been saved thanks to community

CONCORD'S BUDGET STRATEGY



1
Savings from
Salary and Benefit
Reductions

2
Savings from Early
Retirements where
positions aren't filled

3
Savings from
Program and
Operational
Changes

partnerships. The proposal to close the Concord Senior Center one day a week was put on hold after the Senior Citizen Club stepped forward and offered to pay for the services they use on the day in question. The Club will also pick up the tab for staff time required for its weekend events.

Another proposal to do away with neighborhood cleanups was modified. Through a partnership with neighborhood organizations, the cleanups will continue with the City providing dumpsters, but the members of the organizations will step in and coordinate the events, eliminating the need to pay City staff to be on site during clean-ups.

The success of the City's strategy to balance the budget will require the continued cooperation of residents and business owners, elected officials, City employees and labor representatives.

Looking ahead

Even though the City Council was successful in passing a balanced budget and 10-Year Financial Plan, many uncertainties about the future may result in the need for additional budget adjustments in the months to come. Councilmembers will be getting regular budget updates and will consider additional cuts and reductions as necessary over the next year.

While there are some promising signs on the horizon that the economy is starting to recover, restoration of City sales tax and property tax revenues will trail these trends by several years.

A major area of concern, and possibly the biggest threat to the City's budget, is presented by the State of California and its plan to balance its budget by withholding monies that have been earmarked by voters for the City.

For example, one plan calls for the state to keep 8% of Concord's share of property taxes. That equates to \$2.5 million. By law, the state is obligated to pay the money back to the City with interest, but since the state budget is in such poor shape, some think it is unlikely that the money would ever be paid back if this scenario becomes reality.

The state is also looking at taking Concord's gas tax money. While these funds do not go into the General Fund, they are the source of funding for the City's street maintenance program. If these funds disappear, streets will no longer be patch-sealed, slurry-sealed or replaced. The annual maintenance program will come to a halt, and streets will begin to deteriorate. The cost to rebuild a poorly maintained street is approximately four times the cost of annual maintenance. This proposal by the state will impact the quality of City streets for years to come.

Write your legislators

Residents and business owners who feel that Sacramento legislators should balance the state budget without taking monies from Concord should contact their legislators by phone, email or letter to express their opinion. The City has worked through many painful cuts to match its expenditures with expected revenue, and the City Council believes the state should do the same.

More information

Complete budget information is available on the City website, www.cityofconcord.org. From the home page, select the Budget Update item from the News and Events box. ♦

Water rationing hits City parks and medians

Residents are working hard to conserve water now that the Contra Costa Water District has implemented its Drought Management Program, commonly known as water rationing. Households in Concord must reduce water usage by 15% or pay higher water rates for going over the limit.

City buildings must also meet the goal of 15% reduction in water use. A number of conservation programs have been put into place, and the City is well on the way to meeting the challenge.

The picture is quite different for City parks and medians. The Water District's program requires a staggering 45% reduction in landscape irrigation. The City will be charged four times more for water usage that exceeds the new limit.

"Preserving the community's investment in its parks and medians is a matter of pride for the City," said City Manager Dan Keen. "But in the midst of this recession, with our budget challenged at every turn, we ask for the community's patience. Our intention is to minimize impacts to our beautiful parks and medians this summer as best we can, and return to a normal watering schedule as soon as possible."

Saved by well water

The good news is that some of the City's landscaped areas use non-potable well water for irrigation and are not impacted by the water reduction requirements. Areas irrigated by well water include Willow Pass Park, Newhall Park, Hillcrest Park, Ygnacio Valley Park, Krueger Playfields, Cambridge Park, Todos Santos Plaza, Civic Center, Meadow Homes Park, Baldwin Park and the Senior Center.

Approximately 20 street medians located on two main thoroughfares are also irrigated with well water: Port Chicago Highway, from Salvio Street to Arnold Industrial Way, and Willow Pass Road, from Galindo Street to Colfax Street.



City crews place mulch around plants to conserve water

Irrigation priorities

In anticipation of water rationing, the City has created a plan to minimize the impact of the 45% reduction to the parks and medians dependent on the Water District. These include Boatwright Sports Complex, Highlands Park, Concord Community Park, Markham Nature Park, Galindo House and Gardens, Sun Terrace Park, Ellis Lake, Concord Skate Park, Len Hester Park and all street medians except those mentioned above.

The plan includes the following list of irrigation priorities in descending order:

1. Active play fields
2. Median landscaping in highly visible locations
3. Picnic areas
4. Trees
5. Shrubs
6. Turf in median landscaping locations and passive recreation areas

The plan also includes the use of additional mulch in the street medians, re-allocation of current water usage to focus on priority areas, performing intensive meter reading audits, and tracking water usage

to assist in adjusting irrigation programs as needed. In addition, the central irrigation system was upgraded this year to receive daily weather data which then automatically adjusts irrigation schedules according to changes in weather conditions.

It is important to recognize, however, that while working to minimize impacts on the highest priority areas, even those areas may be negatively impacted by a 45% reduction in available water. Parks crews are constantly monitoring the health of the City's landscaping and will adjust the watering program or use trucked well water if trees and shrubs are showing signs of severe drought stress. ♦

For water saving tips, rebates and coupons, visit the Contra Costa Water District website www.ccwater.com



Clayton Road, above, will benefit from \$1.9 million in federal stimulus funding that will pay for street reconstruction projects.

Federal stimulus funding allows street repair projects to go forward

One of Concord's most heavily-travelled thoroughfares will soon benefit from federal stimulus dollars. The City will be starting two street reconstruction projects soon on Clayton Road, using \$1.9 million in federal stimulus funding, supplemented with \$800,000 in state designated street funds.

The first project will replace dilapidated asphalt along Clayton Road from Market Street to Oakland Avenue. The second project hopes to reconstruct Clayton Road intersections at Treat Boulevard, Bailey Road, Farm Bureau Road, Ayers Road, and Alberta Way. The number of intersections that can be included in the project will depend on available funding.

At the same time, an additional \$360,000 in designated funds will repair the sidewalks within the limits of the stimulus funded projects.

None of the funding will come from the City's General Fund. Construction will begin in August and September. Most of the work will be performed during the day, but some work may be performed at night to minimize the impact to traffic.

Prior to the start of construction, the City will send out letters to all residents and businesses within a 500-foot radius of each specific construction area. This letter will provide additional project details and City staff contact information.

In addition to the Clayton Road projects, \$175,000 in stimulus funds will be used to improve sidewalk access for the mobility impaired by constructing or installing Americans with Disabilities Act (ADA) compliant curb ramps, driveways and audible pedestrian signal push buttons along Gateway Boulevard, Fry Way and segments of Willow Pass Road, Market Street and Clayton Road. An additional \$40,000 in dedicated funds will be used to complete the ADA projects.

For more information, contact Mark Migliore in the City's Engineering Department at 671-3422. ♦

A few seats remain for Sister City trip to Kitakami, Japan

The Concord Ambassadors still have a few seats available for residents interested in visiting Concord's Sister City of Kitakami, Japan.

The two cities alternate visits every five years. In 2004, a delegation of 46 city officials and Japanese citizens visited Concord to celebrate the 30th Anniversary. This year, a delegation from Concord will tour Japan and visit Kitakami as part of the 35th Anniversary celebration.

The exchange visit dates are October 2 through 12. The trip includes two days of sightseeing in the Kyoto/Nara area, which features palaces, Buddhist temples,

Shinto shrines, gardens and museums.

After a ride on the bullet train, the group will tour Hakone, famous for hot springs, outdoor activities and views of nearby Mt. Fuji. Next on the itinerary is Matsushima Bay and Sendai, with its "City of Trees" and 260 islands. Finally, the group travels to Kitakami for two days of warm hospitality, home stays, cultural activities and a formal banquet.

Cost for the trip is \$3,950 per person (double occupancy), which includes airfare, accommodations, all travel and entry fees, and daily breakfast.

All delegates and elected officials travelling to Kitakami are required to pay their



The Golden Pavilion

own way as no City funds are expended on the trip.

To join the delegation, contact City liaison Mary Rae Lehman, 671-3495.

New projects hint at economic turnaround

Even though the national recession is hampering Concord's economy, there is some good news coming out of the business community that may represent the beginning of a turnaround, if not a full recovery.

In May, Lowe's broke ground for a new store in North Concord on the Jones Ranch property off of Hwy. 4. Opening day is set for spring 2010.

The home improvement store is Phase 1 of what will eventually be a 28-acre shopping center that will add 330,000 square feet of retail to Concord's inventory.

"Lowe's is a forward-thinking company that recognizes the potential of having a store in Concord as the economy begins to recover," said City Manager Dan Keen. "We are proud that Lowe's chose our community for its newest store, and welcome the jobs and sale tax revenue that Lowe's will create."

The new store will bring up to 175 new jobs and represents about \$18.5 million in new investment in Concord. The building will provide 117,000 square feet of retail sales space, plus a 31,000 square foot outdoor garden center.

In June, Harris & Associates, an engineering and construction management firm, announced that it is expanding from smaller quarters in the North Concord Industrial Park and moving its headquarters to the Metroplex Office Centre on Willow Pass Road.

The 30-year-old Concord company employs approximately 100 people, and looks forward to being closer to Concord's downtown. The move is expected to be completed in the fall.

Other bright spots in the business community:

- New Chuck E. Cheese's Restaurant at 1611 Willow Pass Rd. at Market Street is open for business.
- Substantial renovation of the Estates Shopping Center on Solano Way has been completed



Breaking ground on the new Lowe's store in north Concord are Roger Bernstein, Lowe's Director of Site Development, Ellen Williams, Past President, Board of Directors, Greater Concord Chamber of Commerce and Ted Anderson, also of Lowe's.

- Fin's on the Square seafood restaurant is opening on Grant Street in downtown Concord
- BJ's Brewhouse will open this fall at Sunvalley Shopping Center
- Multi-million dollar expansion of John Muir Medical Center, Concord Campus at 2540 East St. continues
- 99 Ranch Market, an Asian grocer, is under construction in Park-N-Shop on Willow Pass Road
- Seafood City, a Filipino Supermarket, is under construction on Diamond Blvd.
- Lexus of Concord is starting a \$18.5 million expansion of their existing dealership
- A new auto dealership, Chevrolet of Concord, has opened at 1330 Concord Ave.
- CVS Pharmacy plans to move its regional headquarters to Concord and has already started upgrading its pharmacies throughout the City
- West Coast Green Power is expanding in North Concord
- Clayton Valley Shopping Center is continuing its long-term strategy to add new restaurants and retail, including the opening of Ross and the start of construction on a Fresh & Easy grocery. ♦

REUSE PROJECT UPDATE

Work continues on environmental documents

Work continues on many fronts as the City proceeds with the process to plan for the reuse of the Concord Naval Weapons Station. Although the public may not see much activity, many hours are being expended on the City's behalf to complete the environmental studies necessary for the project to move forward.

In January, the City Council selected the Clustered Villages Alternative as the Preferred Reuse Plan for the site. The comment period is now open on the Revised Draft Environmental Impact Report. The public can view the document in the Reuse Project office at Civic Center, in the Concord Library or online at www.concordreuseproject.org.

Summer family fun continues downtown with movies, special events and pops concert

Step back in time to the 1960s when the downtown Thursday Music and Market series celebrates the 40th anniversary of Woodstock in August with music and movies from the era.

Two legends of the era, Lydia Pense of Cold Blood and Sal Valentino of the Beau Brummels, perform August 6 and 20 respectively. Lydia Pense and Cold Blood's performance is matched with "Salute to '60s Sitcoms" on the big screen. After Sal Valentino's performance August 20, "The Love Bug" (1969), starring the independently-minded Volkswagen Herbie, will delight a new generation of youngsters.

On Aug. 13, The Houserockers, a Woodstock era tribute band, will perform some of the best music of the decade. After the music, the nostalgic stroll continues with a movie called "The '60s Rock Experience" that includes over 20 live clips featuring performers from The Association to Scott McKenzie.

Finishing the month-long tribute to the '60s on Aug. 27 is the band The Best Intentions, celebrating 50 years of Motown. The movie, "Standing in the Shadows of Motown," continues the salute on the big screen.

September surprises

Three Thursday night musical performances in September close out the 2009 Music and Market season. On Sept. 3, it's Walking Spanish, a genre-bending rock group fronted by Jackie Greene's brother. A community Emergency Preparedness Fair will share the plaza with the music and Farmers' Market, followed by a special screening of the original earthquake movie "San Francisco" (1936).

Barry Manilow fans will want to mark Sept. 10 on the calendar when Barely Manilow takes the stage. The grand finale on Sept. 17

features the end of season Cajun Dance Party with Gator Beat as well as a Concord on the Green Environmental Fair.

Pops in the Plaza

On Saturday, Sept. 12, the nationally-recognized California Symphony will perform its annual free, family-friendly pops concert in Todos Santos Plaza at 6:30 p.m. The program features blockbuster movie themes, patriotic tunes and light classics. Families are welcome to bring a picnic to enjoy on the lawn or dine in one of the many restaurants around the plaza.

More events in Todos Santos Plaza

Fall means the end of the free music

programs in Todos Santos Plaza for 2009, but the Farmers' Market continues on Tuesday year round from 10 a.m. to 2 p.m. and on Thursday evenings from 4 to 8 p.m. through Oct. 29.

Look for OktoberFest on Saturday, Oct. 17 and the annual Halloween Parade and Costume Contest on Sunday, Oct. 25 at noon.

The final Todos Santos Plaza event of 2009 is on Saturday, Dec. 5. Santa's Grand Arrival is set for 3 p.m. with holiday entertainment on the Todos Santos Stage at 5 p.m. followed by the Mayor's Sing-Along and Tree Lighting.

For more information about downtown events, call the Hotline at 671-3464 or visit www.concordfirst.org. ♦

Todos Santos Plaza Summer Calendar of Events

Willow Pass Road at Grant Street • Free Parking: Todos Santos Parking Center and Grant Street Garage • www.concordfirst.org • Downtown Hotline: 671-3464

Date/Time	Event
Thursday, Aug. 6 Music: 6:30–8 p.m. Movie: 8:30 p.m.	Lydia Pense and Cold Blood Pictures in the Plaza: Salute to '60s sitcoms
Thursday, Aug. 13 Music: 6:30–8 p.m. Movie: 8:30 p.m.	The Houserockers (Tribute to Woodstock era) Pictures in the Plaza: The '60s Rock Experience
Thursday, Aug. 20 Music: 6:30–8 p.m. Movie: 8:30 p.m.	Sal Valentino (Legendary lead singer of the Beau Brummels) Pictures in the Plaza: Love Bug, a '60s classic
Thursday, Aug. 27 Music: 6:30–8 p.m. Movie: 8:30 p.m.	The Best Intentions (Motown Sounds) Pictures in the Plaza: Standing in the Shadow of Motown
Thursday, Sept. 3 Music: 6:30–8 p.m. Movie: 8:30 p.m.	Walking Spanish (Genre-bending rock) Emergency Preparedness Fair and special screening of original earthquake movie "San Francisco" (1936)
Thursday, Sept. 10 Music: 6:30–8 p.m.	Barely Manilow (Celebrating the music of Barry Manilow)
Saturday, Sept. 12 Music: 6:30 p.m.	California Symphony Pops in the Plaza 10th annual free family-friendly concert
Thursday, Sept. 17 Music: 6:30–8 p.m.	Gator Beat (End of the season Cajun Dance Party) Concord on the Green Environmental Fair Music Series Closing Night

Farmers' Market: Thursdays, 4–8 p.m.

Drinking and driving – A deadly mixture

By
Margaret Romiti
Volunteer and
Emergency Services
Coordinator



The Concord Police Department has a zero-tolerance policy when it comes to drinking and driving. Officers back this policy up every day as they stop suspected drunk drivers on city streets. The department also invests resources in two major preventative programs. 'Every 15 Minutes' addresses teen drivers, and the 'DUI Enforcement and Awareness Program' targets anyone driving under the influence.

The number one preventable cause of death among teens is alcohol-related driving fatalities. Life's lessons are best learned through experience. Unfortunately, when the target audience is teens and the topic is drinking and driving, experience is not the teacher of choice.

In April, the Concord Police Department assisted Concord High School with its annual Every 15 Minutes program. Many first responders were on hand to enact an actual crash scene with multiple teen victims. The program offers real-life experience without the real-life risks and is designed to dramatically instill teenagers with the potentially dangerous consequences of drinking alcohol. Students are challenged to think about drinking, personal safety, and the responsibility of making mature decisions when lives are involved.

All 50 states now apply two statutory offenses to those cited for drinking and driving. The first offense is known as driving under the influence (DUI). This is based upon a police officer's observations (driving behavior, slurred speech, the results of a roadside sobriety test, etc.).

The second offense is called "illegal per se", which is driving with a blood alcohol concentration (BAC) of 0.08% or higher. For those under the age of 21, the limit is 0.01% or higher.

According to Department of Motor Vehicles records, 1,485 people lost their lives in 2007 in alcohol-related accidents. That figure represents more than a third (37.5%) of all vehicle-related fatalities for that year. In addition, 30,783 people were injured in those accidents.

These statistics underscore the need to get drunk drivers off the streets. The DUI Enforcement and Awareness Program, which focuses on public awareness, training for officers, and maintaining aggressive enforcement strategies, is an important piece of the department's strategy.

The program is funded by a grant from the California Office of Traffic Safety and was recognized this year by the Contra Costa County Alcohol and Drug Advisory Board for the effectiveness of the program.

Let's make it a safe summer for adults and teens in Concord. Parents can talk to teens about alcohol use and offer to pick them up if they are at an event where drinking is involved. Adults can set a good example and arrange for a designated driver or call a cab if necessary.

To help police officers keep the community safe, call 911 to report drunk drivers. ♦

CITY OF CONCORD Preschool School Year 2009-10



Age Appropriate Programs For 2 to 4 year olds

Developing your child's
knowledge, social skills and
confidence in a fun
and interactive program.

Locations:

Centre Concord
5298 Clayton Rd.
Concord, 94521

Baldwin Park
2790 Parkside Circle
Concord, 94519

For more information go to
[www.cityofconcord.org/
recreation](http://www.cityofconcord.org/recreation) or call
(925) 671-3404

Concord City News

City of Concord

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Guy S. Bjerke	Vice Mayor
Helen M. Allen	Councilmember
Mark A. Peterson	Councilmember
William D. Shinn	Councilmember

Mary Rae Lehman	City Clerk
Thomas Wentling	City Treasurer

Daniel E. Keen	City Manager
Leslye Asera	Community Relations Manager and Editor

Postal Customer

City Meetings

All meetings are held at Civic Center, 1950 Parkside Dr., unless otherwise noted and are open to the public. Dates are subject to change. For information, visit the website at www.cityofconcord.org (see Civic Center Meetings on the home page), check the meeting notices in the *Contra Costa Times* or call 671-3000.

City Council	First, second, fourth Monday, 6:30 p.m.*
Commission on Aging	Third Wednesday, 1:30 p.m. Concord Senior Center, 2727 Parkside Circle
Community Services Commission	Third Wednesday, 6:30 p.m. City Manager's Conference Room
Design Review Board	Second, fourth Thursday, 5:30 p.m.
Human Relations Commission	Second Tuesday, 7 p.m.*
Parks, Recreation & Open Space Commission	Second Wednesday, 7 p.m.*
Planning Commission	First, third Wednesday, 7 p.m.*
Zoning Administrator	Second, fourth Wednesday, 9 a.m.

*Broadcast live on Concord Cable TV channel 28 (Comcast) and 29 (Astound), and online at www.cityofconcord.org. Past City Council meetings from July 2008 forward are also available online.

Boards & Commissions

For detailed information about the City's Boards and Commissions visit www.cityofconcord.org or call one of the contact numbers below.

Board of Appeals	671-3119
Commission on Aging	671-3419
Community Services Commission	671-3283
Design Review Board	671-3152
Human Relations Commission	671-3327
Parks, Recreation & Open Space Commission	671-3440
Personnel Board	671-3310
Planning Commission	671-3152



Need an Answer?

Web site: www.cityofconcord.org
Events: www.concordfirst.org
Classes: www.concordreg.org
E-mail: cityinfo@ci.concord.ca.us

Americans with Disabilities Act (ADA) Coordinator	671-3031
Building	671-3107
Business Licenses.....	671-3313
Cable TV	
Astound Broadband	459-1000
Comcast.....	1-800-945-2288
Camp Concord	671-3273
Centre Concord	671-3466
City Council	671-3158
City Manager	671-3150
Community and Recreation Services	
Class registration.....	671-3404
Concord Community Pool.....	671-3480
Concord Naval Weapons Station	
Reuse Project	671-3001
Downtown Hotline	671-3464
Economic Development	671-3355
Engineering.....	671-3361
Flood Zone Inquiries.....	671-3425
Garbage Collection	682-9113
Graffiti Hotline.....	671-3080
Housing.....	671-3364
Mayor	671-3158
Neighborhood Services Hotline.....	671-3282
Park Reservations	671-3404
Permit Center.....	671-3454
Planning	671-3152
Police and Fire Emergencies	911
Police Field Offices	
Northern Office.....	671-3322
Southern Office	671-3483
Valley Office	671-3377
Police/Information	671-3220
Pothole Hotline	671-3228
Public Works.....	671-3448
Park Maintenance.....	671-3444
Recreation/Registration	671-3404
Senior Center.....	671-3320
Sewer Problems	671-3099
Shopping Cart Hotline.....	671-5080
Sleep Train Pavilion	
Hotline.....	363-5701
Information.....	676-8742
Street Light Outages Hotline	671-3213
Street Sweeping	671-3448
Street Trees.....	671-3444
Traffic Signal Malfunctions.....	671-3132
Willow Pass Center.....	671-3423