



REPORT TO MAYOR AND COUNCIL

TO THE HONORABLE MAYOR AND COUNCIL:

DATE: July 7, 2015

SUBJECT: AUTHORIZE ANNUAL LICENSE AND MAINTENANCE AGREEMENTS FOR FISCAL YEAR 2015/2016 (GENERAL FUND)

Report in Brief

This report requests authorization for the Director of Information Technology to expend funds of approximately \$585,835.59 included in the proposed 2015/2016 fiscal year budget to maintain various licenses and access to manufacturers’ technical support and software upgrades occurring in the contract period.

Discussion

The City depends on its mission critical business systems to support City staff as they provide services to the public. Consequently the City maintains manufacturer support agreements for each of the following Enterprise Systems listed below. Estimated cost based on either contract amount or prior year’s invoice amount.

SYSTEM	MANUFACTURER/SUPPLIER	TERM	AMOUNT
Accela Automation	Accela Government Software	12/21/15-12/20/16	43,052.37
HR/Finance System	Infor (name change from Lawson)	07/01/15-06/30/16	110,200.33
SmartNet Maintenance	Cisco/Quest	7/1/15-6/30/16	69,993.13
East Bay Regional Communications System	EBRCSA - JPA	07/01/15-06/30/16	185,280.00
ACCJIN (Criminal Justice System)	Contra Costa County	FY 2014/2015	15,248.93
ARIES (Sheriff’s Office Info Exchange)	Contra Costa County	FY 2014/2015	33,400.00
CLETS (maintenance)	Contra Costa County	FY 2013/2014	1,800.00
CLETS (level II software access)	Contra Costa County	FY 2013/2014	7,674.81
Computer Aided Dispatch (CAD)	TriTech	08/01/15-08/01/16	119,186.02
			\$585,835.59

System manufacturers continually fix problems and create functional enhancements, such as changes in regulatory reporting and improved security. Without annual maintenance support from the respective system manufacturers, staff will not have access to technical support, product upgrades and service releases; this would jeopardize staff’s ability to keep systems operational.

- **Accela Government Software:** The Accela Automation software is used to process and print the Building, Neighborhood Code Enforcement, and Planning required permits, track land use and

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zoning, and supports the Sewer Levy revenue process. Accela Automation provides multiple departments within the City a solution to automate permits, workflow, forms management, activity tracking and other important daily tasks. A centralized database allows information sharing across departments and facilitates configuration of various permit types, business processes, fees, and reports to match the City's practices. The GIS interface provides staff direct access to view geographic representations of all land use, zoning, and infrastructure information associated with a parcel, permit, inspection, or plan.

If this system is not maintained the City would lose automated permits tracking, Sewer Levy assessments, land management and web access for the planning, building, housing and economic development and code enforcement groups.

- **Infor:** Infor provides the Human Resources and Finance systems used to populate the Questica budgeting system, position control, financial reporting, benefits administration, accounts payable, receivables, purchasing, payroll, and employee services.

Without maintenance, tax code changes, problem fixes, security fixes, and periodic system updates the City will not be able to comply with State and Federal Tax law and the City's ability to monitor and manage its financial operations would be negatively affected.

- **CISCO/QUEST** - Without a maintenance contract in place, network devices no longer under lease would become unreliable and need to be replaced immediately as their lease expires.
- **EBRCS - East Bay Regional Communications System:** Provides Radio Infrastructure and Police Dispatch Console support for all Police, Public Works, Parks & Recreation, Community & Economic Development, and IT radios. Without participation the City would incur additional operating costs for maintaining its own public safety radio system with less capability and increased cost.
- **Contra Costa County:** All County Criminal Justice Information Network "**ACCJIN**" in Contra Costa County, California, was established in 1990. This network serving 23 individual criminal justice systems in the County provides Concord Police with access to law enforcement data at the Local, County, State, and Federal levels.

The Office of the Sheriff maintains the Automated Regional Information Exchange System "**ARIES**" database and the Domestic Violence Relational Database. Both have been completed to collect data from California jurisdictions and multiple counties utilize and share information to support increased monitoring and enforcement of law.

Police and Dispatch use Level II software for accessing the **ACCJIN** Network to query the Department Of Justice (**CLETS** and **ARIES**) Databases. These services also include the license plate reader capabilities currently deployed.

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Without these services the Police Department would not be able to receive timely information from the Local, State or Federal criminal data bases.

- **TriTech:** TriTech provides the Police Department's Computer Aided Dispatch System (CAD) used by Police Dispatch and Patrol staff, called VisiCAD.

VisiCAD Command is a feature-rich, Computer-Aided Dispatch (CAD) solution including the following features: Multi-agency functionality; integrated mapping with address verification; dynamic unit recommendations, quickest path unit recommendations with road network management.

Without manufacturer's maintenance support technical issues affecting the PD-CAD system will result in extended service disruptions and problems affecting the dispatchers' use of the system will not be fixable.

Fiscal Impact

Sufficient funding for maintenance and support for the systems specified are included in the FY 2015-2016 Information Technology proposed budget and 10 year plan.

Public Contact

Posting of the Council Agenda.

Recommendation for Action

Staff recommends the City Council authorize the expenditure of Fiscal Year 2015-16 funds for the maintenance support agreements specified in this report to support the programs and applications used by the City; and authorize the Director of Information Technology to execute any supporting documents.

Prepared by: Diane Hoessl
IT Program Assistant
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Reviewed by: Jeff Lewis
Director Information Technology
jeff.lewis@cityofconcord.org



Valerie J. Barone
City Manager

valerie.barone@cityofconcord.org

**AUTHORIZE THE INFORMATION TECHNOLOGY DIRECTOR TO EXPEND
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ATTACHMENT:

Accela Government Software Renewal Invoice - Prior Year

Infor Software Renewal Invoice – Prior Year

Cisco SmartNet - Estimate

EBRCSA – Participation costs

Contra Costa County ACCJIN – Prior year

Contra Costa County ARIES – Prior year

Contra Costa County CLETS – Maint – Prior year

Contra Costa County CLETS – Workstation – Prior year

TriTech CAD Renewal Invoice - Prior Year



Invoice
 Accela, Inc
 2633 Camino Ramon, Ste. 500
 San Ramon, CA 94583

Invoice#	HR050643
Date	11/20/2014
Page	1

Bill To:
 Concord, CA - City of
 Accounts Payable
 1950 Parkside Drive, M/S 06
 Concord CA 94519

Ship To:
 Concord, CA - City of
 Information Technology
 1950 Parkside Dr., Mail Stop 05
 Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12603-001	CONCORD,CA	TRACEY RELIFORD	CONC1LIC02	12/20/2014	Net 30
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MS10AALMS120602	Accela Land Management Managed Service Fees The Hosting Fees are for the period: December 21, 2014 to December 20, 2015	5.00	\$ 265.22	\$ 0.00	\$ 1,326.12

P.O. 13666 / one / Attached

Please direct invoice inquiries to the
 Accounts Receivable Dept. at (925) 659-3275
 Send an email to: accountsreceivable@accela.com
 Accela TAX ID: 94-2767678

Remit To:
 Accela, Inc
 # 774375
 4375 Solutions Center
 Chicago, IL 60677-4003

Wiring Instructions
 Wells Fargo Bank
 For credit to: Accela, Inc.
 Account: 412-1765507
 ABA: 121000248

Subtotal	\$ 1,326.12
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 1,326.12

8944



Invoice

Accela, Inc
2633 Camino Ramon, Ste. 500
San Ramon, CA 94583

Invoice#	HR050633
Date	9/30/2014
Page	1

Bill To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Ship To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
	CONCORD,CA	TRACEY RELIFORD	CONC1AAUPG	10/30/2014	Net 30
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MS10AALMS120602	Accela Land Management Managed Service Fees	50.00	\$ 265.23	\$ 0.00	\$ 13,261.25
MS10AACAA0000602	Accela Citizen Access Annual Managed Service Fees	1.00	\$ 2,615.16	\$ 0.00	\$ 2,615.16
MS10AGIS0000602	Accela GIS Annual Managed Service Fee	25.00	\$ 13.26	\$ 0.00	\$ 331.54
	The <u>Hosting</u> Fees are for the period: December 21, 2014 to December 20, 2015 *Electronic Software Delivery - No Tangible Media*				

P.O. 13666 / uncl
[Signature]

Please direct invoice inquiries to the
Accounts Receivable Dept. at (925) 659-3275
Send an email to: accountsreceivable@accela.com
Accela TAX ID: 94-2767678

Remit To:
Accela, Inc
774375
4375 Solutions Center
Chicago, IL 60677-4003

Wiring Instructions
Wells Fargo Bank
For credit to: Accela, Inc.
Account: 412-1765507
ABA: 121000248

Subtotal	\$ 16,207.95
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 16,207.95

8944



Invoice

Accela, Inc
2633 Camino Ramon, Ste. 500
San Ramon, CA 94583

Invoice#	MR054182
Date	9/30/2014
Page	1

Bill To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Ship To:

Concord, CA - City of
Information Technology
1950 Parkside Dr., Mail Stop 05
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
13052	CONCORD,CA	TRACEY RELIFORD	CONC1LIC04	10/30/2014	Net 30
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MI100AAMM120602	Accela Asset Management Annual Maintenance and Supp The Maintenance Fees are for the period: December 21, 2014 to December 20, 2015 *Electronic Software Delivery - No Tangible Media*	5.00	\$ 230.96	\$ 0.00	\$ 1,154.79

*P.O. 13666 / line 2
D'Hoan*

Please direct invoice inquiries to the
Accounts Receivable Dept. at (925) 659-3275
Send an email to: accountsreceivable@accela.com
Accela TAX ID: 94-2767678

Remit To:
Accela, Inc
774375
4375 Solutions Center
Chicago, IL 60677-4003

Wiring Instructions
Wells Fargo Bank
For credit to: Accela, Inc.
Account: 412-1765507
ABA 121000248

Subtotal	\$ 1,154.79
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 1,154.79



Invoice

Accela, Inc
2633 Camino Ramon, Ste. 500
San Ramon, CA 94583

Invoice#	MR054180
Date	9/30/2014
Page	1

Bill To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Ship To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
	CONCORD,CA	TRACEY RELIFORD	CONC1AAUPG	10/30/2014	Net 30
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MI100ALMM120602	Accela Land Mgmt Annual Maint & Support	50.00	\$ 339.51	\$ 0.00	\$ 16,975.41
MI100ACAM120602	Accela Citizen Access Annual Maintenance and Support	1.00	\$ 3,512.15	\$ 0.00	\$ 3,512.15
MI100GISM120602	Accela GIS Annual Maintenance and Support	25.00	\$ 106.54	\$ 0.00	\$ 2,663.42
	The Maintenance Fees are for the period: December 21, 2014 to December 20, 2015.				
	Electronic Software Delivery - No Tangible Media				

P.O. 13666 / line 2
Attouf

Please direct invoice inquiries to the
Accounts Receivable Dept. at (925) 659-3275
Send an email to: accountsreceivable@accela.com
Accela TAX ID: 94-2767678

Remit To:
Accela, Inc
774375
4375 Solutions Center
Chicago, IL 60677-4003

Wiring Instructions
Wells Fargo Bank
For credit to: Accela, Inc.
Account: 412-1765507
ABA: 121000248

Subtotal	\$ 23,150.98
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 23,150.98

8944



Invoice

Accela, Inc
2633 Camino Ramon, Ste. 500
San Ramon, CA 94583

Invoice#	MR054224
Date	11/20/2014
Page	1

Bill To:

Concord, CA - City of
Accounts Payable
1950 Parkside Drive, M/S 06
Concord CA 94519

Ship To:

Concord, CA - City of
Information Technology
1950 Parkside Dr., Mail Stop 05
Concord CA 94519

Purchase Order No.	Customer ID	Salesperson ID	Contract No.	Due Date	Payment Terms
12603-001	CONCORD,CA	TRACEY RELIFORD	CONC1LIC02	12/20/2014	Net 30
Item Number	Description	Quantity	Unit Price	Discount	Ext. Price
MI100ALMM120602	Accela Land Mgmt Annual Maint & Support The Maintenance Fees are for the period: December 21, 2014 to December 20, 2015 *Electronic Software Delivery - No Tangible Media*	5.00	\$ 242.51	\$ 0.00	\$ 1,212.53

*P.O. 13666 / line 2
Dillon*

Please direct invoice inquiries to the
Accounts Receivable Dept. at (925) 659-3275
Send an email to: accountsreceivable@accela.com
Accela TAX ID: 94-2767678

Remit To:
Accela, Inc
774375
4375 Solutions Center
Chicago, IL 60677-4003

Wiring Instructions
Wells Fargo Bank
For credit to: Accela, Inc
Account: 412-1765507
ABA: 121000248

Subtotal	\$ 1,212.53
Trade Discount	\$ 0.00
Tax	\$ 0.00
Freight	\$ 0.00
Total	\$ 1,212.53



Invoice	Invoice Date	Due Date
P - 153953-US0AB	03/10/2015	05/31/2015

mg 9131
P.O. 13832
Hlow

Invoice

Bill to: City Of Concord
1950 Parkside Dr.
Concord, CA 94519
USA
Attn: Tom Kuhlman

Deliver To: City Of Concord
1950 Parkside Dr.
Concord, CA 94519
USA
Attn: Server Location

paid 3-20-2015

Customer No.	Tax Reg. No.	Customer PO No.	Currency
1285-L			USD

Maintenance Renewal

Description	Location	QTY	Users	Maintenance Begin Date	Maintenance End Date	Amount
Purchase Order System	SITE - 1	1	10	07/01/2015	06/30/2016	7,649.90
Environment-Case	SITE - 1	1	5	07/01/2015	06/30/2016	2,252.93
Lawson System Foundation	SITE - 1	1	4	07/01/2015	06/30/2016	13,933.21
Accounts Receivable	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Billing & Revenue Management	SITE - 1	1	10	07/01/2015	06/30/2016	3,570.35
Accounts Payable	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Activity Management	SITE - 1	1	10	07/01/2015	06/30/2016	3,570.35
Personnel System	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Employee & Manager Service Cnt	SITE - 1	1	525	07/01/2015	06/30/2016	3,897.66
Lawson Business Intelligence (Cpu)	SITE - 1	1	2	07/01/2015	06/30/2016	14,201.15
Inventory Control System	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Asset Management	SITE - 1	1	10	07/01/2015	06/30/2016	2,550.48
NetExpress App Runtime - PRODUCTION	SITE - 1	1	140	07/01/2015	06/30/2016	5,098.98
Microsoft Office Add Ins	SITE - 1	1	20	07/01/2015	06/30/2016	2,550.48
Benefits System	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
NetExpress Computer - PRODUCTION	SITE - 1	1	1	07/01/2015	06/30/2016	1,036.6*

Carry Forward 85,609.35



Invoice	Invoice Date	Due Date
P - 153953-US0AB	03/10/2015	05/31/2015

Invoice

Description	Location	QTY	Users	Cary Forward		Amount
				Maintenance Begin Date	Maintenance End Date	
General Ledger	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Payrol	SITE - 1	1	10	07/01/2015	06/30/2016	5,099.45
Requisitions	SITE - 1	1	10	07/01/2015	06/30/2016	1,530.58
Crystal Reports XI	SITE - 1	1	6	07/01/2015	06/30/2016	891.01
Smart Office	SITE - 1	1	1	07/01/2015	06/30/2016	9,462.26
Employee & Manager Service Cnt	SITE - 1	1	100	07/01/2015	06/30/2016	1,107.40
NetExpress Compiler - PRODUCTION	SITE - 91	1	1	07/01/2015	06/30/2016	1,036.61
NetExpress App Runtime - PRODUCTION	SITE - 91	1	10	07/01/2015	06/30/2016	364.22
TAX(Type RE - CA)						
TAX(Type RP - CA)						



634-2605-1201-63800-0400

For renewal questions, please contact Amy Cook, Maintenance Business Manager
 Phone: +1 (864) 617-6476
 Email: Amy.Cook@Infor.com

Remit to:

Infor (US), INC.
 NW 7418
 PO Box 1450
 Minneapolis, MN 55485-7418
 USA
 Cash.Applications@Infor.com
 Wire to: Wells Fargo Bank
 ABA# 121000248
 Acct. # 4124017351

Please pay invoice by due date to avoid interruptions in support.

Net	Tax	Total:
110,200.33	0.00	110,200.33

Payment Terms:

See Due Date.

Special Instructions:

For questions, please contact Infor (US), Inc. at 678-319-8000 or email Infor.Collections@Infor.com

Invoice Total: USD 110,200.33

13560 Morris Rd. Suite 4100 Alpharetta, GA 30004 USA
 678-319-8000 Federal ID# 20-3469219

CISCO SYSTEMS



Gold
Certified
Partner

<u>Serial Number</u>	<u>Product Number</u>	<u>Begin Date</u>	<u>End Date</u>	<u>List Price</u>	<u>Prorated List Price</u>	<u>Price with Disc</u>
FCH1441AWR1	ATA187-I1-A=	12-Jan-2016	9/30/2017	\$24.00	\$17.23	\$14.30
FTX1331A0DM	CISCO2811-HSEC/K9	01-Jul-2015	31-Oct-2016	\$1,208.00	\$1,615.08	\$1,340.52
FTX1331AHE6	CISCO2811-HSEC/K9	01-Jul-2015	31-Oct-2016	\$1,208.00	\$1,615.08	\$1,340.52
FTX1236A2DL	CISCO2851-SRST/K9	01-Jul-2015	31-Oct-2016	\$2,518.00	\$3,366.53	\$2,794.22
KQ7707K	MCS-7825-I4-IPC1	10-Oct-2015	01-Dec-2016	\$1,006.00	\$1,152.08	\$956.23
KQ8002L	MCS-7825-I4-IPC1	10-Oct-2015	01-Dec-2016	\$1,006.00	\$1,152.08	\$956.23
KQ8110K	MCS-7835-I3-IPC1	10-Oct-2015	01-Dec-2016	\$1,380.00	\$1,580.38	\$1,311.72
KQ8110M	MCS-7835-I3-IPC1	10-Oct-2015	01-Dec-2016	\$1,380.00	\$1,580.38	\$1,311.72
	R-CSACS-55VMUP-K9	01-Jul-2015	30-Sep-2017	\$2,879.00	\$6,483.67	\$5,251.77
FTX1729ANUN	VG224		24-Jul-2018	\$432.00	\$0.00	\$0.00
SMG1142NE83	WS-C6509-E	01-Jul-2015	01-Dec-2016	\$6,825.00	\$9,704.59	\$8,054.81
SMG1144NFFQ	WS-C6509-E	01-Jul-2015	01-Dec-2016	\$6,825.00	\$9,704.59	\$8,054.81
SMG1144NFFS	WS-C6509-E-FWM-K9	01-Jul-2015	01-Dec-2016	\$8,154.00	\$11,594.32	\$9,623.29
SMG1144NFG5	WS-C6509-E-FWM-K9	01-Jul-2015	01-Dec-2016	\$8,154.00	\$11,594.32	\$9,623.29
SAD114403ZM	WS-SVC-FWM-1-K9	01-Jul-2015	01-Dec-2016	\$14,995.00	\$21,321.66	\$17,696.98
FTX1519E5TZ	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1519E5U0	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1519E5U5	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1519K5N9	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1522E85U	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1522E85X	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1522E85Z	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1522E866	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1522K7US	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1532E2K1	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1532K2VX	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1532K2W3	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1532K2ZD	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1602K3C7	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1639E53A	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1639K5U7	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1641K2QT	AIR-CAP3502I-A-K9	01-Jul-2015	30-Sep-2016	\$52.00	\$65.11	\$54.04
FTX1714GPAQ	AIR-CAP3602E-A-K9	01-Jul-2015	30-Sep-2016	\$64.00	\$80.13	\$66.51
FTX1718GNMR	AIR-CAP3602E-A-K9	01-Jul-2015	30-Sep-2016	\$64.00	\$80.13	\$66.51
FTX1717GJ50	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717GJ5B	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717GJ5J	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717GJ5Y	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717R0J3	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717R0J5	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FTX1717R0JW	AIR-CAP3602I-A-K9	01-Jul-2015	30-Sep-2016	\$60.00	\$75.12	\$62.35
FCH16038XMP	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
FCH16058WMM	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
FCH16279PKU	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
FCH1629802U	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
FCH16308MRF	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94

FCH16308MVD	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
FCH16339736	ATA187-I1-A=	01-Jul-2015	30-Sep-2016	\$24.00	\$30.05	\$24.94
					\$84,485.31	\$69,993.13

rq 9234 Council Approved
6-24-2014



East Bay Regional Communications System Authority



Participating agencies include Alameda and Contra Costa Counties and the following cities and special districts: Alameda, Albany, Antioch, Berkeley, Brentwood, Clayton, Concord, Danville, Dublin, El Cerrito, Emeryville, Fremont, Hayward, Hercules, Lafayette, Livermore, Martinez, Moraga, Newark, Oakley, Pinole, Pittsburg, Pleasant Hill, Pleasanton, Richmond, San Leandro, San Pablo, San Ramon, Union City, Walnut Creek, East Bay Regional Park District, Kensington Police Community Services District, Livermore Amador Valley Transit Authority, Moraga-Orinda Fire District, Rodeo-Hercules Fire District, San Ramon Valley Fire District, California Department of Transportation, Ohlone Community College District, Contra Costa Community College District, Dublin-San Ramon Services District and University of California, Berkeley

Bill To
Attn: Tim Stuart City of Concord 1950 Parkside Drive Concord, CA 94519

Date	Invoice #
7/1/2014	201400010

Please remit payment to:
EAST BAY REGIONAL COMMUNICATIONS SYSTEM AUTHORITY 4985 Broder Boulevard Dublin, CA 94568

Terms
Due upon receipt

Item	Description	Radios	Cost	Total
Service Payments	Billed @ \$15.00 per month for 12 months, July 1, 2014 through June 30, 2015	421	180.00	75,780.00
Operating Payments	Billed @ \$25.00 per month for 12 months, July 1, 2014 through June 30, 2015	365	300.00	109,500.00

P.O. 13928
DHowl
To finance 5.15.15
paid x

For questions please contact Tom McCarthy at 925-803-7802 or by e-mail at tmccarthy@acgov.org	Total	\$185,280.00
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**CONTRA COSTA COUNTY
LAW & JUSTICE SYSTEMS**

c/o Julie Enea
651 Pine Street, 10th Floor
Martinez, CA 94553
(925) 335-1077

2014 OCT -6 PM 2:39

INVOICE

DATE	INVOICE #
8/1/14	LJIS 14-Cncd

INVOICE TO: City of Concord - Attn: Finance 1950 Parkside Drive - MF06 Concord, CA 94520

2nd NOTICE
#1577-R50

rg 8858

TERMS: NET 60 Days
Please make checks or money orders
payable to Contra Costa County
and mail to above address.

Enclose this invoice with your payment.

FOR PAYMENT TO:
Diane - Hoessl
ACCOUNT CODE _____
PURCHASE ORDER NO. _____
AUTHORIZED SIGNER _____
OCT 07 2014

DESCRIPTION	AMOUNT
ACCJIN SHARED COSTS - FY 2013/14	\$15,248.93
ACCJIN Past Due	\$0.00
Coding = Org 1094 Rev 9884	
TOTAL:	\$15,248.93

Prepared by: Julie Enea, Senior Deputy CAO
Phone: 925 335-1077

The All County Criminal Justice Information Network (ACCJIN) in Contra Costa County, California, was established in 1990. This network serving 25 individual criminal justice systems in the county links preexisting computers into an integrated system. The County bills actual network costs to participating agencies annually for the prior FY. The majority of the annual cost is AT&T phone/data lines and County Department of Information Technology costs.

Before implementation of the ACCJIN, agencies in the county processed data separately and could only transfer information to each other through photocopy and fax machines. Independent systems existed for records management, computer- aided dispatch, crime analysis, and jail administration. The initial funding for the network resulted from a lawsuit concerning contested DUI forfeitures. The network consists of two message switching computers, a private packet switching setup, and common software applications including a central name index, a justice automated want system, and a remote booking capability.

We will be converting from frame relay to high-speed fiber optic service this fiscal year. Costs for fiber optic service are NOT reflected in this billing. Fiber optic service charges will commence with the August 2015 billing.

**CONTRA COSTA COUNTY
LAW & JUSTICE SYSTEMS**

c/o Julie Enea
651 Pine Street, 10th Floor
Martinez, CA 94553
(925) 335-1077

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AUTHORIZED SIGNER _____

Diane - Hoessl

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OFFICE OF THE SHERIFF-CORONER
Contra Costa County

Invoice

651 Pine Street, 7th Floor
Martinez, CA 94553
(925) 335-1526

DATE	INVOICE #
9/12/2014	14/15 Conc

163852

BILL TO
Concord Police Dept. Attn: Cheryl Owens 1350 Galindo St Concord, CA 94520-2805

DESCRIPTION	AMOUNT
ARIES Maintenance - FY 14/15 2562/9739	33,400.00
* Please make check payable to Contra Costa County, Sheriff-Coroner	
Total	\$33,400.00

*M. 10-1333
335-1333*

Ha

10/3/2014 (S)

ARIES Connection and Billing Report

	A	B	C	D	E	F	G
1	Agency Name	Connection	MOU	Sharing	User Agreement	Bill	Amount
44	Antioch Police		2004	Yes		Yes	\$33,400.00
45	Brentwood Police		2004	Yes		Yes	\$16,700.00
46	CCC Animal Services		2009	Yes		Yes	\$8,350.00
47	CCC EHSD			No	Yes	Yes	\$8,350.00
48	CHP			No	Yes	No	
49	CHP-Solano			No	Yes	No	
50	Clayton Police		2004	Yes		Yes	\$8,350.00
51	Community College Dist.		2004	No		Yes	\$8,350.00
52	Concord Police		2004	Yes		Yes	\$33,400.00
53	Danville Police		2005	Yes		Yes	\$16,700.00
54	District Attorney		2005	Yes		Yes	\$33,400.00
55	East Bay Reg. Parks Dist.		2004	Yes		Yes	\$16,700.00
56	El Cerrito Police		2004	Yes		Yes	\$8,350.00
57	Hercules Police		2004	Yes		Yes	\$8,350.00
58	Kensington Police		2004	Yes		Yes	\$8,350.00
59	Lafayette Police Dept.		2005	Yes		Yes	\$8,350.00
60	Martinez Police		2004	Yes		Yes	\$16,700.00
61	Moraga Police		2004	Yes		Yes	\$8,350.00
62	Oakley Police		2004	Yes		Yes	\$16,700.00
63	Orinda PD		2004	Yes		Yes	\$8,350.00
64	Pinole Police		2004	Yes		Yes	\$8,350.00
65	Pittsburg Police		2004	Yes		Yes	\$16,700.00
66	Pleasant Hill Police		2004	Yes		Yes	\$16,700.00
67	Probation		2005	Yes		Yes	\$16,700.00
68	Richmond Police		2005	Yes		Yes	\$33,400.00
69	San Pablo Police		2004	Yes		Yes	\$8,350.00
70	San Ramon Police		2005	Yes		Yes	\$16,700.00
71	Superior Court CCCo		2005	Yes		Yes	\$33,400.00
72	Walnut Creek Police		2004	Yes		Yes	\$33,400.00

2014-2015
 Captain
 Gruenheid /
 Lt. Vorhauer
 9-4-2014

OFFICE OF THE SHERIFF-CORONER
Contra Costa County

651 Pine Street, 7th Floor
Martinez, CA 94553
(925) 335-1526

Invoice

DATE	INVOICE #
9/12/2014	14/15 Conc

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* Please make check payable to Contra Costa County, Sheriff-Coroner	
Total	\$33,400.00

M. 10-1333

Heu

10/3/2014 (S)

OFFICE OF THE SHERIFF-CORONER
 Contra Costa County

Invoice

651 Pine Street, 7th Floor
 Martinez, CA 94553
 (925) 335-1526

DATE	INVOICE #
1/30/2014	12/13

BILL TO
Concord Police Department Attn: Mary Rae Lehman 1350 Galindo Street Concord, CA 94519

DESCRIPTION	QTY	AMOUNT
CLETS 12/13 annual fee for message switch software and hardware maintenance for workstations 2513/9595 <i>634 2605 - 1201 - 63800 - 0200</i> <i>Attornl</i>	1	1,800.00
* Please make check payable to Contra Costa County, Sheriff-Coroner		Total \$1,800.00

M.R. 335-1333 20



Invoice No. 18742

Invoice Date 6/17/2014

Remit To:
TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3223
Contact: 858-799-7000

Page 1

Bill To:
City of Concord
Attn: Accounts Payable
1950 Parkside Dr, MS/05
Concord CA 94519

Ship To:
City of Concord
Attn: Accounts Payable
1950 Parkside Dr, MS/05
Concord CA 94519

Table with 4 columns: Customer PO, Cust. No., Ship Method, Payment Terms. Values: CA188, Net 30 Days.

Table with 6 columns: QTY, Item Number, Item Description, Unit Price, Ext. Price. Values: 1, 4300-60, Customer Support - 08/01/2014 TO 07/31/2015 Ea, \$0.00, \$119,186.02, \$119,186.02.

Handwritten notes: P.O. 13356, Amount, Paid 7/25/2014

Subtotal \$119,186.02
Tax \$0.00
Freight \$0.00
Total \$119,186.02

June 16, 2014

City of Concord
Attn. Ron Puccinelli
Director of IT
1950 Parkside Dr. MS/05
Concord, CA. 94519

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which is due to expire on July 31, 2014. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by August 1, 2014 to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$119,186.02 for this period is due by August 1, 2014.**

Consumer Price Index Adjustment

This support renewal has been increased by the current consumer price index (CPI) rate of 1.5%.

Note: Escrow and ESRI fees are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering period beginning August 1, 2014-July 31, 2015. If you have any questions, please contact Sue Cote at 563-387-4844 or your Account Executive at 858-799-7000.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

rg 869

Concord CA188

Product Name	Notes	# of Licenses	Cost per License	Total License Cost	Support Term 8/1/14-7/31/15
Primary Server SWL - Multi Agency		1	30,000.00	30,000.00	7,178.13
Dispatcher/Call Taker User SWL		8	10,000.00	80,000.00	19,141.68
Supervisor/Administrator - User SWL		1	5,000.00	5,000.00	1,196.35
Administrator - User SWL		1	5,000.00	5,000.00	1,196.35
Testing/Training User SWL		2	3,000.00	6,000.00	1,435.63
Testing/Training Server SWL		1	10,000.00	10,000.00	2,392.71
Remote Disaster Recovery Server SWL		1	10,000.00	10,000.00	2,392.71
VisiNet Browser Site License (included Call Taker Capability)		1	28,000.00	28,000.00	6,699.59
Archive & Reporting Server License		1	18,500.00	18,500.00	4,426.51
Event Playback Module		1	7,500.00	7,500.00	1,794.53
NCIC/State Message Server Switch (includes CLETS/NCIC Access)		1	50,000.00	50,000.00	11,963.55
NCIC/State Query Site License		1	25,000.00	25,000.00	5,981.77
Quickest Path Unit Recommendation Module		1	25,000.00	25,000.00	5,981.77
GISLink Utility License		2	15,000.00	15,000.00	3,589.06
Dispatcher Rules Module		1	2,000.00	2,000.00	478.54
SOP Module		1	7,500.00	7,500.00	1,794.53
Snapshot Module		1	2,500.00	2,500.00	598.18
System Status Management Module (included in base)		1	0.00	0.00	0.00
Alert Line		1	15,000.00	15,000.00	3,589.06
GIS Link for Response Area Polygons Import		1	5,000.00	5,000.00	1,196.35
Geofile Cross Reference Module (Point in Polygon)		1	2,500.00	2,500.00	598.18
ANI/ALI Interface License		1	9,000.00	9,000.00	2,153.44
Standard Law Records Management System Incident Transfer License		1	15,000.00	15,000.00	3,589.06
Database Connection License - City Crime & In House RMS		1	7,500.00	7,500.00	1,794.53
Database Connection License - JAWS/ARIES Access		1	7,500.00	7,500.00	1,794.53
Interface Manager License		1	5,000.00	5,000.00	1,196.35
VisiNet Mobile Server (1-50 Units On-Duty)		1	15,000.00	15,000.00	3,589.06
VisiNet Mobile Test/Training Server		1	10,000.00	10,000.00	2,392.71
VisiNet Mobile Mapping Server		1	5,000.00	5,000.00	1,196.35
VisiNet Mobile Base Client License (with NCIC forms)		80	500.00	40,000.00	9,570.84
VisiNet Mobile AVL License with mapping		80	300.00	24,000.00	5,742.50
Message Switch /NCIC Interface License (included in CAD Pricing)		1	0.00	0.00	0.00
VisiNet Mobile AVL Client license		2	500.00	1,000.00	239.27
VisiNet Mobile AVL Client license		11	500.00	5,500.00	1,228.15

Total Support Base Cost: 494,000.00

Total Support Renewal Fee: 118,112.02

ESRI Fees 224.00

Escrow Fee: 850.00

Total Adjusted Support Renewal Fee: 119,186.02

ACCEPTED AND AGREED:

TRITECH SOFTWARE SYSTEMS

Signature

Blake Clark
 Blake Clark
 CFO

Printed Name

Title

Date



1950 Parkside Drive, Concord, CA 94519-2578
 Telephone (925) 671-3178
 Fax (925) 676-2290
 Email: purchasing@cityofconcord.org

DATE: 07/02/2014 Vendor: 6648

TRITECH SOFTWARE SYSTEMS

TO *
 9477 WAPLES ST
 STE 100
 SAN DIEGO CA 92121
 Phone: 858-799-7000 Fax: 858-799-7011

PURCHASE ORDER NUMBER	
13356	STATUS ORIGINAL
SHOW THIS NUMBER ON ALL SHIPMENTS, INVOICE, B/L'S AND CORRESPONDENCE. COPIES OF PACKING LIST MUST ACCOMPANY ALL SHIPMENTS AND INVOICES.	
Send Invoice To: CITY OF CONCORD, ACCOUNTS PAYABLE 1950 PARKSIDE DRIVE, M/S 06 CONCORD, CA. 94519	
Ship To: INFORMATION TECHNOLOGY CITY OF CONCORD 1950 PARKSIDE DRIVE MAIL STOP 05 CONCORD CA 94519	

DATE REQUIRED		FREIGHT TERMS		SHIP TERMS		PAYMENT TERMS	
		INCLUDE IN COST					
LINE	QUANTITY	UNIT	DESCRIPTION			UNIT PRICE	AMOUNT
1	1.00	LS	<p>**** In Accordance with the terms, conditions, and specifications pursuant to Council Report approved by City Council on June 25, 2014, on file in the City Clerk's Office, and incorporated by reference as though fully restated herein. Support Renewal Agreement, 8/1/14 - 7/31/15</p> <p>***Per Invoice #18742 dated 6/17/14. Vendor Contract: Sue Cote 563-387-4844.</p> <p>***Per Requisition #8619 by Diane Hoessl.</p> <p>TRITECH ANNUAL MAINTENANCE TriTech Annual Maintenance Deliver To: IT - Tim Stuart Requesting Location: 2605 1.0000 LS Req Comp: 1000 Item Detail: TRITECH ANNUAL MAINTENANCE</p> <p style="text-align: right;">Purchase Order Summary Goods Total: \$119,186.02 Order Total: \$119,186.02</p>			119186.02000	119186.02

INSTRUCTIONS TO VENDOR

1. THE UNIT PRICE STATED ON THIS ORDER IS THE PRICE QUOTED BY THE VENDOR. THE INVOICE MUST AGREE WITH THE PURCHASE ORDER. ANY CHANGE IN UNIT PRICE OR TOTAL AMOUNT WILL VOID THIS ORDER.
2. DO NOT OVERSHIP OR SUBSTITUTE. PLEASE FOLLOW INSTRUCTIONS. WE RESERVE THE RIGHT TO CANCEL ORDER IF DELIVERY IS NOT MADE AS PROMISED.
3. ACCEPTANCE OF THIS PURCHASE ORDER CONSTITUTES AGREEMENT TO CITY OF CONCORD PURCHASING POLICY.
4. PLEASE REFER TO THE CITY OF CONCORD TERMS AND CONDITIONS, ATTACHED AND INCORPORATED HEREIN.