

CITY OF CONCORD
1950 Parkside Drive, MS/01
Concord, California 94519-2578
FAX: (925) 798-0636

OFFICE OF THE MAYOR
Telephone: (925) 671-3158

November 12, 2015



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CITY COUNCIL
Timothy S. Grayson, Mayor
Laura M. Hoffmeister, Vice Mayor
Edi E. Birsan
Daniel C. Helix
Ronald E. Leone

Tim McGallian, City Treasurer
Valerie J. Barone, City Manager

District 1 Director Gail Murray
District 2 Director Joel Keller
San Francisco Bay Area Rapid Transit District (BART)
P. O. Box 12688
Oakland, CA 94604-2688

SUBJECT: BART Service Change in Concord

Dear Ms. Murray and Mr. Keller:

Users of the Downtown Concord Station have repeatedly contacted the City to report that westbound AM trains originating from Pittsburg/Bay Point are full when they arrive at the Concord station where previously they were not. They also complain about longer wait times. These problems appear to be the result of a September 14 change in service that eliminated four trains serving Concord during the morning peak commute period and two trains serving Concord during the evening peak commute period.

This is unacceptable and unfair to your Concord riders. In addition, limiting ridership opportunities in Concord constrains efforts to meet region-wide sustainability goals, as Concord is the largest city in Contra Costa County, with a substantial portion of the County's housing and jobs.

This problem will only get worse in the future, as the steady increase in ridership and the anticipated introduction of eBART to Antioch will mean that westbound AM trains from Pittsburg/Bay Point are full by the time they arrive in Concord.

For these reasons I respectfully implore BART to reconsider its new policy and allow additional trains that are operated on the C-line during the peak commute periods to originate in Concord. This will ensure a more balanced and equitable approach for Concord residents and other Concord BART users who make up a significant portion of BART ridership.

Thank you for your time and consideration in this matter.

Sincerely,

A handwritten signature in blue ink that reads "Timothy S. Grayson".

Timothy S. Grayson
Mayor

District 1 Director Gail Murray
District 2 Director Joel Keller
San Francisco Bay Area Rapid Transit District (BART)
November 13, 2015
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cc: Concord City Council
Valerie Barone, City Manager
Jovan Grogan, Assistant City Manager
Victoria Walker, Director of Community & Economic Development
Grace Crunican, General Manager, BART