

OUTREACH & ENGAGEMENT

HOPE (Homeless Outreach Project to Encampments)

HOPE is an integrated community-based mental health access and care program that targets homeless men, women, and children with disabilities living within homeless encampments. Multi-disciplinary teams provide mental health assessments, interventions, medication management, transportation, linkages to healthcare services, housing services, and basic needs such as food and clothing.

As a part of Project Coming Home, the HOPE team makes contact with chronically homeless adults with disabilities to connect them with resources and provides basic necessities such as food and clothing. The overall goal is placing individuals into permanent housing.

Adult Interim Housing Intake Line

The toll-free # for the **Single Adult Emergency Shelters located in Richmond and Concord is 1-800-799-6599. This number is for Shelter Intake only.** All homeless single adults who are interested in shelter are asked to call this number. For other issues related to Homelessness, including general information and referral to programs other than shelter, crisis intervention and requests for motel vouchers, call the Contra Costa Crisis Hotline at **1-800-808-6444.**

FERST Multi-service Centers

Located in Antioch, Concord, and San Pablo, the multi-service centers are designed to coordinate a variety of services and provide accessibility for homeless individuals and families. The Centers offer supportive services on a drop-in basis to homeless individuals and families that include case management, food, showers, clothing, and information and referrals to substance abuse treatment, employment training, housing, transportation, and health care.

PROJECT AACT

Application Assistance for Contra Costa Titles 2 & 16 (AACT) is a program designed to assist people with severe disabilities to access Supplemental Security Income (SSI) and/or Social Security Disability Insurance (SSDI) benefits which can be used to help them acquire or maintain housing. Eligible clients are those who are unable to work due to their disability. Services include assistance in completing, submitting and tracking SSI and SSDI applications. Applicants are eligible to participate in a special program which facilitates application processing and shortens the initial award decision.



HOMELESS PROGRAM MISSION STATEMENT

The Contra Costa County Homeless Program's mission is to ensure an integrated system of care from prevention through intervention for homeless adults, youth and families within our community. *We strive to accomplish this through the development of policies and practices, community involvement, advocacy, and the coordination of services that respect human dignity, strengthen partnerships, and maximize resources.*

CONTRA COSTA INTER-JURISDICTIONAL COUNCIL ON HOMELESSNESS

The Contra Costa Inter-jurisdictional Council on Homelessness (CCICH) is appointed by the Contra Costa County Board of Supervisors to assist and provide guidance in the development and implementation of long range planning and policy formulation of homeless issues in Contra Costa County. It also serves as an advisory body to the Health Services Department Healthcare for the Homeless Program in compliance with Health Resources and Services Administration (HRSA) requirements.

HOMELESS COURT

Homeless Court is a special Superior Court session for homeless people to resolve outstanding minor offenses (infractions) and warrants that often arise out of the condition of homelessness. Improving access to court for the homeless is accomplished by bringing the court to the community. Court sessions are held at the Concord Shelter. Homeless persons take responsibility for their offense(s) and make reparations in the form of community service work. In order to participate in this court program, a person must be referred by his or her caseworker after demonstrating significant progress toward self-sufficiency.



HOMELESS PROGRAM

Helping the Homeless



Homeless Program
1350 Arnold Drive, Suite 202
Martinez, CA 94553
Telephone: (925) 313-7700
Fax: (925) 646-9420



YOUTH SERVICES

CONTRA COSTA YOUTH CONTINUUM OF SERVICES (CCYCS)

HY-HOPE

The Homeless Youth - Health, Outreach, and Peer Education Program (HY-HOPE) offers three services: healthcare, outreach and peer education in order to engage runaway and homeless youth, build trusting relationships, provide healthier alternatives to being on the streets, and assist youth in developing skills needed to support their well-being.

Calli House (Interim Housing)

Calli House is an interim housing and services program designed to address the immediate needs of runaway and homeless youth ages 14-21 in Contra Costa County. Available 24 hours per day, the program is a safe haven off the streets. During the day, food, clothing, showers, crisis intervention, counseling, life skills education, peer-led support groups, and case management are provided. In the evening, shelter is provided for up to 18 homeless youth with six beds for youth ages 14-17 and twelve beds for youth ages 18-21. Access to services may be obtained by calling **800-610-9400**.

Appian House (Transitional Living Program)

Appian House is a six-bed transitional living program for youth who are homeless or exiting the foster care system. Youth ages 18 through 21 are eligible for entry into the program and may stay 18 to 24 months. Staffed 24 hours a day, residents are provided guidance and support to develop the life skills necessary to secure and maintain employment, address their health and mental needs, and sustain long-term housing.

Bissell Cottages (Transitional Living Program)

Bissell Cottages is a 24-month transitional living program for homeless youth ages 18-24, including those exiting foster care, who need support as they transition into adulthood. Up to 8 residents receive guidance and support from a personal service coordination team that prepares each youth in their movement towards wellness and greater self-sufficiency.

Permanent Connections (Supportive Housing)

Permanent Connections provides subsidized permanent housing linked to services for homeless youth with chronic mental illness, HIV/AIDS, developmental, or physical disabilities. Youth over the age of 18 receive "wrap-around" support services that assist them to not only maintain, but thrive in their housing.



HOMELESS PROGRAM

The Homeless Program is funded in part by the Department of Health and Human Services Administration of Children and Families, Veterans Administration, Department of Housing & Urban Development, Substance Abuse and Mental Health Administration, Community Services Block Grant, the State of CA Transitional Housing Program Plus, and Contra Costa General Fund.

ADULT SERVICES

Interim Housing and Support Services for

Single Adults

The Adult Interim Housing Program for adults operates at two sites in Concord and Richmond. The shelters have the combined capacity to serve 175 individual men and women. Adult Interim Housing are 24-hour facilities that focus on housing search assistance with case management and other wrap-around services. Meals, laundry facilities, mail and telephones are also provided. Residents may stay up to 120 days if involved in case management.

Philip Dorn Respite Center

The Philip Dorn Center is a 24-bed program providing recuperative care to medically fragile homeless adults who are discharging from hospitals and have no permanent residence nor can return to the streets. The only one of its kind in Contra Costa County, medical respite allows homeless individuals the opportunity to rest in a safe environment while accessing medical care and other supportive services. Provided in collaboration with Healthcare for the Homeless and in cooperation with local hospitals.

HMIS

The Homeless Program uses a web-based Homeless Management Information System (HMIS), which gives our collaboration of homeless agencies a better way to collect data, coordinate care, and manage operations. The HMIS can be used to produce an unduplicated count of homeless persons, understand patterns of service use, and measure the effectiveness of homeless programs in Contra Costa County.

**For information and/or access to interim housing services, please call
1-800-799-6599.
For access to youth shelter services, please call
1-800-610-9400.**

SUPPORTIVE HOUSING

Shelter Plus Care Program

Shelter Plus Care (S+C) is a program designed to provide permanent supportive housing for homeless persons with mental health disabilities, alcohol and other drugs disabilities, HIV/AIDS, or chronic physical conditions, and their families, who are living in places not intended for human habitation (e.g., streets) or in emergency shelters. In response to the needs of the homeless population with disabilities, the program allows for a variety of county-wide housing and supportive services choices.

Health, Housing and Integrated Services Network (HHISN)

HHISN is a collaborative including government, and private non-profit agencies that provides supportive services to chronically and episodically homeless individuals and families with disabilities who have been placed in permanent housing.

Project Coming Home

The Homeless Outreach Project to Encampments (HOPE), Health, Housing and Integrated Services Network (HHISN), and Shelter Plus Care programs work together as Project Coming Home (PCH), a permanent, supportive housing program for chronically homeless, disabled individuals, including veterans. This federally funded initiative uses a "housing first" approach to immediately place individuals in permanent housing and provide wrap-around support services. Funded through SAMHSA.

PCH - Addressing Addictions to Alcohol (AAA)

This program is an expansion of Project Coming Home that will provide permanent housing and supportive services to chronically homeless individuals who have a long-term addiction to alcohol and will strengthen and formalize PCH's existing collaboration with County law enforcement and the court system.

Transitions Home

An integrated services team provides housing search assistance, vocational assistance and money management services linked to permanent supportive housing for homeless persons residing in interim housing (emergency shelter) programs. In addition, this program provides dedicated alcohol and drug detox and treatment slots, discharge agreements with hospitals, psych emergency and the criminal justice system and training for service providers to improve cultural competency and quality of care. Funded through SAMHSA/CSAT.