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## Vehicle Release Tips

Here are some tips to make the vehicle release process easier for those whose vehicle was towed by the Concord Police Department.

- If you get the voice mail when you call during office hours (Monday through Friday, 8 to 5), leave a message. Your call will be returned within the day.
- Have one or more of the following ready before calling: the vehicle license plate, the case number, where the vehicle was towed from, when it was towed, or why it was towed.
- Only the registered owner, his/her agent, or legal owner can get a vehicle release. If you are not one of these people, go to DMV and transfer the registration to your name. If acting on behalf of the registered owner, you need a notarized letter or power of attorney from the registered owner.
- If your vehicle was towed for expired registration, you must first go to DMV and pay your fees before coming to the Police Department for a release.
- Vehicles towed under the local private property abatement authority (3900 CMC) cannot automatically be released. If your car was towed under this authority and you would like to have it released, contact the Lead Parking Services Officer at **671-3259**.

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## Costs For Vehicle Release

- \$130 or \$220 City Administrative Fee.
- \$155 (minimum) Tow Fee. Fee dependent upon vehicle size and length of time at yard.
- \$55 (minimum) per day storage fee.
- The tow and storage fee are paid at the tow company. The tow company accepts most major credit cards.

## Handy Phone Numbers

- Concord Police - 671-3220
- Traffic Sergeant - 671-5073
- Traffic Investigator - 671-5931
- Lead Parking Services Officer - 671-3259

For information regarding the Parking Enforcement Section or other vehicle-related questions, please take a look at the "Parking Enforcement" pamphlet available at the Concord Police Department or call the Concord Police at 671-3220.



# Towed, Stored or Abandoned Vehicles

**(925) 671-3259**



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## Mission

The mission of the Vehicle Abatement section of the Concord Police Department is to achieve the following:

1. Enhance Concord's physical image by towing abandoned, dismantled, and inoperable vehicles on city streets.
2. Deter citizens from using city streets as personal parking lots by enforcing the 72-hour street parking rule.
3. Encourage citizen compliance of applicable California Vehicle Code and Concord Municipal Code sections through education and enforcement action.
4. Provide information on how to get towed vehicles released.
5. Reduce occurrence of speeding vehicles on city streets by deploying the radar trailer.
6. Deter crime by providing extra police presence in the local business area.

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## Helpful Tips

Below are some tips that you may find helpful regarding the Vehicle Abatement section.

- If you get the voice mail when you call during office hours (Monday through Friday, 8 to 5), leave a message. Your call will be returned within the day.
  - A complaint of an abandoned, unregistered, or inoperable vehicle on private property should be reported to **Neighborhood Services** at **671-3454**.
  - If you notice a vehicle parked on the street for over 72 hours, try to talk to the owner of the vehicle (if possible) before calling the Vehicle Abatement section.
  - If you have to park your vehicle on city streets, make sure you move your vehicle at least once every 72 hours (three total days).
  - Parking your vehicle on the street in front of your house does not exempt you from the 72-hour local ordinance.
- Do not park your vehicle on the street if it is unregistered, inoperable, or dismantled. Doing so may result in a citation or having the vehicle towed.
  - Parking a vehicle with a PNO (Paid Non-Operation) on the street is not allowed. Paying this fee means the vehicle will not be operated and therefore should not be on city streets.
  - If the vehicle was towed for a 30-day hold, the registered owner must call CPD at **671-3259** to schedule a tow hearing.
  - Major vehicle repairs like replacing an engine or transmission is not permitted. This work should be done in either a closed garage or commercial auto repair shop.
  - Recreational vehicles (boats, trailers, motorhomes, campers) cannot be stored on the driveway. They can be stored on the back or side yard behind a six-foot-high fence.
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