



Who To Call List

This list is maintained by City of Concord staff as a courtesy to Concord site visitors. We do our best to provide accurate information. Any corrections or updates to this list from the community are welcome. Please e-mail your updates to cityinfo@ci.concord.ca.us.

Description	*Services provided by the City of Concord.	Telephone Number
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IF YOU ARE HAVING A MEDICAL EMERGENCY - DIAL 911.

A

AARP (American Association of Retired Persons)	1-800-300-7077
ABAG (Association of Bay Area Governments).....	(510) 464-7978
Abandoned or Towed Vehicles (City streets)*	(925) 671-3259
Abandoned Vehicles (Private Property)*	(925) 671-3075
Absentee Voting/Ballots.....	(925) 335-7800
ACLU American Civil Liberties Union	(415) 621-2493
Acme Landfill Corporation	(925) 228-7099
ADA (Americans with Disabilities Act) - ADA Coordinator*	(925) 671-3361
Adult Day Health Care Centers	1-800-510-2020
Adult Sports/Softball, Community & Recreation Services*	(925) 671-3279
Agriculture Department.....	(925) 646-5250
AIDS Info.	(925) 313-6770
Airport Problems; Buchanan Field	(925) 335-1214
Alcohol & Beverage Control.....	(510) 622-4970
Alcohol and Drug Abuse Council	(925) 932-8100
Ambulcab.....	(925) 825-5220
American Red Cross - Contra Costa Main Office	(925) 603-7400
Amtrak	1-800-872-7245
Animal Control - County Services.....	(925) 335-8300
Animal Shelter	(925) 335-8300
Area Agency on Aging	(925) 313-1720
Armory, Calif. State National Guard	(925) 682-9391 or 934-7183
Astound Broadband.....	1-800-427-8686 or 459-1000
AT&T.....	1-800-310-2355
Auto Theft*	(925) 671-3030

B

Baldwin Park Pre School*.....	(925) 671-3089
Ball Field Conditions, Willow Pass Park*	(925) 671-3479
Ball Field Reservations*	(925) 671-3288
Bankruptcy Court.....	(415) 268-2300
BART - Bay Area Rapid Transit District - Information.....	(925) 676-2278
Bay Area Air Quality Management District	(415) 771-6000
Bay Area Legal Aid.....	(510) 233-9954
Better Business Bureau (Oakland)	(510) 238-1000
Big Brothers / Big Sisters of the East Bay	(510) 729-5050
Birth Certificates / Death Certificates.....	(925) 646-2517
Blue Devils.....	(925) 689-2918
Board of Equalization.....	(510) 622-4100
Board of Realtors (CC) Association of Realtors	(925) 295-9200
Board of Supervisors - District 4.....	(925) 521-7100
Boys and Girls Club.....	(925) 228-3896
Buchanan Field Airport	(925) 646-5722

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Building Inspections 24 hour Scheduling Hotline*		(925) 671-3109
Bureau of Automotive Repair		(800) 952-5210
Bureau of Indian Affairs		(916) 978-4691
Business License (City of Concord)*		(925) 671-3178 or 671-3307
Byron Airport		(925) 634-0147

C

CA Dept. of Health Services		(877) 968-2473
CA Dept. of Parks & Recreation		(916) 653-6995
CA Relay Services TDD Voice		1-800-735-2929
CA Waste Management		1-800-952-5545
Calif. Board of Equalization - Oakland		(510) 622-4100
California Department of Insurance		1-800-927-4357
California Department of Motor Vehicles (DMV)		1-800-777-0133
California Highway Patrol (CHP)		(925) 646-4980
CalTrans - Fastrak		(888) 725-8725
Cambridge Community Center		(925) 798-1078
Camp Concord Information* (recorded info)		(925) 671-3006 or 671-3273
Camp Concord, Lake Tahoe		(530)-541-1203
Car Pooling for Commuters (RIDES)		1-800-755-7665
Catholic Charities of the East Bay		(925) 825-3099
CCC Animal Services		(925) 335-8300
CCC Narcotic Enforcement Team Tip Line		(925) 602-6591
Center for Independent Living		(925) 363-7293
Center for New Americans		(925) 939-3442
Central Contra Costa Sanitary District		(925) 689-3890
Central Contra Costa Transit Authority Information (County Connection)...		(925) 676-7500
Central Sanitary Hazardous Waste Facility - Household Waste Hotline		1-800-646-1431
Centre Concord*		(925) 671-3382
Centre Concord Preschool (Daycare)		(925) 798-3726
Chamber of Commerce		(925) 685-1181
Child Protective Services		(925) 646-1680
CitiArts (Willows Theatre Co.)		(925) 798-1300
Citizens Police Academy*		(925) 671-3032
Civil Court		(925) 646-5410
Claims - Against the City*		(925) 671-3160
Claims - Damages to City property*		(925) 671-3435
Clerk of Court - Superior Court		(925) 957-7985
Comcast Cable Television		1-800-945-2288
Community & Recreation Services Afterschool Program (RAP) - Teen Hotline*		(925) 671-3185
Community Development Block Grant Program*		(925) 671-3327
Community Emergency Response Team (CERT)*		(925) 671-3184
Community Resource Center (Walnut Creek)		(925) 934-0901
Concord Ambassadors - Sister City Program		(925) 671-3495
Concord Child Care Center		(925) 689-5151
Concord Cup Sports*		(925) 671-3288
Concord Diablo Federal Credit Union		(925) 825-0900
Concord Disposal Services- Garbage Service		(925) 682-9113
Concord Fall Fest		(925) 685-1181
Concord Nature Park		(925) 680-0464
Concord Recycling Center		(925) 689-3900

Description	*Services provided by the City of Concord.	Telephone Number
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Concord Transcript		(925) 682-6440
Concord Youth Center (CYC)		(925) 671-7070
Conflict Resolution Programs		(925) 687-8844 x301
Construction Notice Services.....		(800) 366-5660
Contra Costa Agency on Aging		(925) 646-6550
Contra Costa Bar Association.....		(925) 686-6900
Contra Costa Child Care Council.....		(925) 676-5442
Contra Costa Council.....		(925) 866-6666
Contra Costa County - Administration Office.....		(925) 335-1080
Contra Costa County - Board of Supervisors		(925) 335-1900
Contra Costa County Central Labor CFL-CIO		(925) 228-0161
Contra Costa Crisis Center.....		1-800-833-2900
Contra Costa Economic Partnership		(925) 957-2501
Contra Costa Food Bank Community Food Coalition.....		(925) 676-7543
Contra Costa Sanitary District		(925) 229-7288
Contra Costa Senior Legal Services.....		(510) 374-3712
Contra Costa Small Business Development Center (CCSBI).....		(925) 646-5377
Contra Costa Times.....		(925) 935-2525
Contra Costa Waste Recycling Center and Transfer Station		(925) 943-8019
Contra Costa Water District (CCWD)		(925) 688-8044
Contractor's State License Board		1-800-321-2752
Coroner-Morgue County		(925) 313-2850
County Clerk - Recorder		(925) 335-7900
County Connection/ AC Transit		(925) 676-7500
County Health (Flu Clinic Hotline).....		(925) 313-6469
County Hospital (Contra Costa County Regional Medical Center		(925) 370-5000
County Mental Health		(925) 957-5111
County Records Office		(925)335-7900
County Recycling Information.....		(800) 750-4096
County Tax Assessor.....		(925) 313-7400
Cowell Pool - Concord Community Pool*		(925) 671-3474
Craft Booths at Todos Santos Park		925-521-9922
Crisis Hotline.....		(925) 827-2111
Crisis Nursery		(925) 685-8052

D

Death Certificates		(925) 335-7900
Delta Household Hazardous Waste Collection Facility.....		(925) 756-1900
Department of Fish and Game Bay Delta Region		(707) 944-5500
Department of Food & Agriculture		(925) 646-5250
Department of Justice.....		(916) 227-3834
Diablo Creek Golf Course*		(925) 686-6262
Diablo Valley College (DVC).....		(925) 685-1230
Diablo Valley Literacy Council		(925) 685-3881
Disability Rights Advocates - Oakland.....		(510) 451-8644
Dog License.....		(925) 335-8300
Downtown Events Program Hotline (events)*.....		(925) 671-3464

E

East Bay Municipal Utility District aka EBMUD - General Info.....		(510) 835-3000
East Bay Regional Park District (EBRPD)		(510) 635-0135
EastBay Works		(925) 671-4500 or (866) 329-6757

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Elder Abuse		(877) 839-4347
Election Information - Concord*		(925) 671-3495
Elections Department - County		(925) 335-7800
Emergency Calls- Not Life Threatening*		(925) 671-3333
Employment Development Department (EDD)		(925) 602-0869
Employment Tax District Office		(925) 977-8265
Environmental Documents - CEQA*		(925) 671-3152
Environmental Protection Agency (EPA)		1-800-468-1786

F

Fair Employment.....		1-800-884-1684
Family Court		(925) 646-2692
Family Law.....		(925) 957-7868
Family Resource and Learning Center		(925) 798-9638
Family Shelters		(925) 228-6920
Family Stress Center (for youth & family)		(925) 827-0212
Family Support Services.....		(925) 313-4200
Farmers Market		(925) 825-9090 Hotline
Farmer's Market - Main Office		(925) 426-5420
Federal Communications Commission (FCC)		(888) 225-5322
Federal Employment & Housing Comm.		(925) 464-4095
Fictitious Business Names (DBA) & Passport Information		(925) 646-2976
Film Permits*		(925) 671-3403
Fine Host Services.....		(925) 798-3321
Fire Department (Contra Costa Consolidated)		(925) 930-5500 or 930-5531
Flea Market (Solano Drive-in).....		(925) 687-6445
Flood Zones (City of Concord).....		(925) 671-3425
Forgery, Fraud and Checks*.....		(925) 603-5834
Fourth of July Parade		(925) 437-0846
Franchise Tax Board		(800) 852-5711

G

Gallery Concord.....		(925) 691-6140
Graffiti Hotline - on public or private property.*		(925) 671-3080

H

Handicap Ramp Requests.....		(925) 671-3050
Hazardous Materials (Spills).....		(925) 646-2286
Health and Social Services Hotline.....		211
Health Department (County).....		(925) 646-5275
HEAP Program		(925) 646-5756
Hispanic Chamber of Commerce Contra Costa County		(925) 281-2623
Historical Society - Concord		(925) 827-3380
Home Energy Association of Contra Costa County		1-800-433-4327
Homeless Encampments.....		(925) 671-3241
Homeless Hotline.....		1-800-808-6444
Homeless Referral Line - 24 hrs. Daily		1-800-808-6444
Housing Authority (Section 8 or Housing Vouchers)		(925) 957-7090
Housing Program*		(925) 671-3364
Housing Rights, Inc.....		1-800-261-2298

I

Immigration & Naturalization.....		1-800-375-5283
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Industrial Relations Department - Labor Commission (San Francisco)..... 510-622-3273
 Internal Revenue Services - IRS (Federal)..... 1-800-829-1040

J
 Jail - Concord* (925) 671-3208
 John Muir Medical Center..... (925) 682-8200

K
 Keller House (925) 671-9638

L
 Lead Base Paint Remediation* (925) 671-3453
 Lindsay Wildlife Museum (925) 935-1978
 Livescan fingerprinting - by appointment only* (925) 671-3220
 Loma Vista Adult Education..... 685-7340

M
 Marine Corp Reserves-Concord 925-586-5370
 Markham Nature Park - Community Gardens (925) 825-5076
 Markham Nature Park and Arboretum..... (925) 681-2968
 Markham Nature Park Science Area* 685-6493
 Marshall (see Sheriff)..... (925) 335-1500
 Mayor/City Councilmembers* (925) 671-3158
 MEDI-CAL..... (925) 646-2623
 Medicare Cards (925) 313-1827
 Memorial Tree Program..... (925) 685-4160
 Monument Community Partnership (925) 798-9638
 Monument Crisis Center (925) 825-7751
 Monument Futures..... (925) 680-2844
 Mosquito Abatement/Vector Control (Rodents, Rats, Mice) (925) 685-9301
 Mt. Diablo Child Care Advocates..... (925) 798-5021
 Mt. Diablo School - Loma Vista Adult School (925) 685-7340
 Mt. Diablo State Park..... (925) 837-2525
 Mt. Diablo Unified School District - Administration (925) 682-8000
 Mt. Diablo Women's Club (925) 680-9653
 Multi-Family Inspection Program* (925) 671-3075

N
 Neighborhood Preservation Services* (925) 671-3075
 Neighborhood Services 24-hour Complaint Hotline* (925) 671-3282
 New Connections (Alcohol & Drug Counseling) (925) 363-5000
 New Connections (Multi Cultural Center) (925) 363-5000
 Noise Complaints* (925) 671-3232
 Notary Public Information (916) 653-3595
 Nursing Home Complaints..... 1-800-554-0352

O
 OSHA Workers' Compensation Claims 925-977-8343

P
 Pacific Gas & Electric (PG&E) (800) 743-5000
 Parks - City* (925) 671-3444
 Parole (Probation) Office (925) 602-6550
 Patents/Trademarks 1-800-786-9199

Payless Batting Cages.....	(925) 825-7526
Permit Center - Building Permits*	(925) 671-3107
Pest and Snake Problems	(925) 284-2602
Picnic Site Reservations (Group Picnic Sites) at City Parks*	(925) 671-3324
Pixieland Park.....	(925) 689-8841
Planning Department.....	(925) 671-3152
Police Academy Rental/Office	(925) 676-8298
Police Customer Service Desk*	(925) 671-3220
Police Department - Records Division*	(925) 671-3240
Political Signs*	(925) 671-3132
Pool, Concord Community (aka "Cowell Pool")*	(925) 671-3474
Port Chicago National Memorial	(925) 838-0249
Pothole Hotline*	(925) 671-3228
Prevailing Wage Information - State of CA	
Probation Office - Martinez	(925) 313-4000
Public Defender	(925) 335-8000
Public Health Clinic.....	(925) 646-5275
Public Health Nurse for Homeless.....	(925) 646-5637
Public Library - Concord	(925) 646-5455
Public Utility Commission (PUC)	1-800-649-7570
Purchasing Department*.....	(925) 671-3178

R

Records, Police*	(925) 671-3003
Recycling Hot Line (Contra Costa County).....	1-800-750-4096
Redevelopment Agency/Economic Development*	(925) 671-3355
Register to Vote	(925) 335-7800
Registration - City Classes*	(925) 671-3404
Registration - City Parks*.....	(925) 671-3404
Resale License	(510) 622-4100
Retired & Senior Volunteer Program (RSVP)	(925) 937-5614
Rotary Club - Clayton Valley Sunrise	(925) 672-6578
Rotary Club - Concord Diablo Rotary	(925) 798-9728
Rotary Club - Concord Rotary	(925) 681-4571

S

Salvation Army.....	(925) 676-6180
Sand Bags - Heavy Rain periods only*	(925) 671-3050
Secretary of State	(916) 653-6575
Senior Center - Concord*	(925) 671-3320
Senior Employment AARP.....	(925) 676-7586
Senior Legal Aid	(925) 706-4852
Senior Legal Aid	(925) 706-4852
Senior Lunch Sites.....	1-800-510-2020
Senior Scams Investigation*	(800) 876-7060
Senior Services - Information	(800) 300-7077
Senior Transportation Information - LINK	(925) 938-7433
Sewer Inquiries - Connections*	(925) 671-3425
Sewer Problems*	(925) 671-3099 or 671-3013
SHARE (Food)*	(925) 827-4273
Shelter Inc.....	(925) 335-0698 Ext. 107
Shennum Detox Center	(925) 676-2580

Description	*Services provided by the City of Concord.	Telephone Number
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Sheriff		(925) 335-1500
Shopping Carts, Abandoned - Hotline*		(925) 671-5080
Sidewalk Problems*		(925) 671-3050
Sidewalk Repair Program/Tripping Hazards*		(925) 671-3050
Singing Flag - Calvary Temple Church.....		(925) 458-9100
Single Adult Emergency Shelter		1-800-799-6599
Skate Park Information*		(925) 671-3440
Sleep Train Pavilion.....		(925) 676-8742 (Info)
Sleep Train Pavilion at Concord		(925) 676-8742
Small Business Development		(925) 646-5377
Small Business Loans Information		(925) 646-5249
Small Claims Court.....		(888) 676-7277
Social Security Division		1-800-772-1213
Social Services		(925) 313-1500
Society for Prevention of Cruelty to Animals (SPCA)		(925) 689-8435
Special Events Permit*		(925) 671-3408
Special Olympics		(925) 939-2555
Sports Field Conditions*		(925) 671-3479
STAND! Against Domestic Violence Crisis Hotline.....		(888) 215-5555
State Board of Equalization - Sales Tax Information		(510) 622-4100
State Disability Insurance - Claims		(925) 577-2300
State of CA Department of Fair Employment Housing		1-800-884-1684
Storm Drain Inquiries		(925) 671-3448 or 671-3050
Street Lights Outages/Repairs - 24 hour light hot line*.....		(925) 671-3213
Street Sweeping*		(925) 671-3394
Substance Abuse.....		1-800-879-2772
Sunvalley Mall.....		(925) 825-2042

T

Taxi Cab Permits*		(925) 671-3259
Tenant Finders.....		(925) 939-2200
Tough Love.....		(925) 623-7172
Towed or Abandoned Vehicles.....		(925) 671-3259
Traffic Court		646-5404
Traffic Signal Malfunction*		(925) 671-3333 or 671-3241

U

Underground Service Alert (USA).....		(800) 642-2444
United Parcel Service (UPS)		1-800-PICK-UPS
United States Post Service (USPS).....		1-800-275-8777

V

Veterans Assistance Center		(925) 687-8387
Veterans Information Center.....		(925) 680-4526
Voter Registration		(925) 335-7900

W

Waterworld USA - Concord		(925) 609-1363
Weed Abatement (Fire District)*		(925) 941-3324
Willow Pass Community Center Rental*.....		(925) 671-3423
Winter Nights Shelter.....		(925) 933-6030
Workers' Compensation Appeals.....		(925) 977-8310

Y
Youth & Family Counseling (Family Stress Center) (925) 827-0212